



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

02-SEP-2003

Repository ☐

Reference No.

10038049

24 AM 9:50

OWNER INFORMATION (Type or Print)

Name

Address

City

FREEHOLD

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/1/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1D4HS38N33P593842

Make
DODGE

Model
DURANGO

Model Year
2003

Date Purchased

9/1/03

Dealer's Name and Telephone Number

FREEHOLD DODGE

Engine:

No. Cylinders

8 cyl

Fuel Type:

UNLEADED

Original Owner

☒

Dealer's City

FREEHOLD

State

NJ

Zip Code

07723

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4WD

Vehicle Component Code

200000 WHEELS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

02-SEP-2003

Failure Mileage

23

Failure Speed

20mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE WAS IN MOTION ON THE HIGHWAY AND WITHOUT PRIOR WARNING. BOTH FRONT WHEELS LOCKED UP UPON IMPACT. *AK WHILE TRAVELING ON HIGHWAY AT APPROX 20MPH, VEHICLE BEGAN TO BOUNCE IN FRONT END. I IMMEDIATELY PARKED VEHICLE. UPON ATTEMPTING TO BACK OUT OF PARKING SPACE, BOTH FRONT TIRE TURNED INWARD. DEALER'S REPORT: BOLT ON TIE-ROD SNAPPED. DEALER GAVE ME A NEW TIRE, FIXED 4 REDUCED BLOCKING AND.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.