



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2003 OCT 12 PM 3:23
(1-888-327-4236) 29-AUG-2003
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository ☐

Reference No.
10037950

OWNER INFORMATION (Type or Print)

Name ☐
Address ☐
City BOWLING GREEN State IN Zip Code ☐

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an ☐ your name or address to the vehicle manufacturer.
Signature of Owner ☐ Date 9/21/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1 ETZE1722XNA192162
Make FORD Model F150 Model Year 1999
Date Purchased 4-99 Dealer's Name and Telephone Number TERRE HAUTE FORD KIA
Original Owner ☒ Dealer's City TERRE HAUTE IN State IN Zip Code 47802 Engine No: Cylinders 6 Fuel Type: GAS
Transmission Type ☐ Antilock Brakes Powertrain
☒ Cruise Control Vehicle Component Code
180000 VEHICLE SPEED CONTROL
Multiple Failure: 1
AUTO

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-AUG-2003 Failure Mileage 14000 Failure Speed B
25TH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE BACKING OUT OF A PARKING SPACE AT 8 MPH VEHICLE SUDDENLY ACCELERATED BACKWARDS UP TO 60 MPH. CONSUMER HAD TO
SLAM INTO AN EMBANKMENT TO GET THE VEHICLE TO STOP. VEHICLE WAS TAKEN TO THE DEALER, AND A NEW VALVE ASSEMBLY THROTTLE
WAS INSTALLED AT THAT TIME. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent
agreements. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,
or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IN REVERSE TWO MEN WERE BEHIND AND
TO KEEP FROM KILLING THEM I PUT THE
VEHICLE IN FORWARD AND THE BRAKES WOULD
NOT STOP IT, GOING DOWN A DRIVE OUT OF
CONTROL, WENT ON A BLACK TOP ROAD AND
INTO A BANK BEFORE STOPPING.

I THINK FORD SHOULD PAY FOR REPAIRS
OF \$224.12 + FORD SAYS MY INSURANCE IS
RESPONSIBLE FOR THE DAMAGE TO MY TRUCK

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.dhs.gov/odot>



Consumer Affairs

PO Box 8248, MD SNE-B
Dearborn, MI 48128 USA

Sent Via U.S. Mail

September 24, 2003

[REDACTED]
Bowling Green, IN [REDACTED]

RE: 1999 F-Series
VIN: 1FTZF1722XNA19262

Dear [REDACTED]

Our office has reviewed your concern.

We sincerely regret the circumstances you described. Unfortunately, we are unable to offer you assistance beyond the warranty period.

Thank you for the opportunity to review this matter.

Respectfully yours,

Celeste M. Jackson
Consumer Affairs

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**