



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received: 2003 OCT -1 P11 2-26
28-AUG-2003
Repository
Reference No.: 10037918

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: LARGO State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, we will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 9/2/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G1YY2GBV5107360
Make: CHEVROLET Model: CORVETTE Model Year: 1997
Date Purchased: July-1997 Dealer's Name and Telephone Number: Dimmit Chevrolet
Original Owner: Dealer's City: Clearwater State: FL Zip Code: 33763
Engine: No. Cylinders: 8 Fuel Type: Super Unleaded Gasoline
Transmission Type: Auto. Antilock Brakes Cruise Control Powertrain: V8-5.7 Liter
Vehicle Component Code: 012000 STEERING: COLUMN
Multiple Failure: 1 - second time in 2 years.

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 28-AUG-2003 Failure Mileage: 20,199 Failure Speed: 0
FP-Numbers: 88952427 26054108 Bulletin: 01-02-35-008

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE WAS IN PARK POSITION AND STEERING COLUMN LOCKED UP WITHOUT PRIOR WARNING. *AK
This happened once before approximately 2 years ago and about 8,000 miles younger. At that time I was told by Future Chevrolet in Old Bridge, N.J., that it was a recall and I would not have to pay for the repair. 2 years and 8,000 miles later it happens again and the same dealership and GM 1-800 customer service claim they know nothing about a recall and

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I would have to pay for the repair, I was in no position to reclaim my vehicle and GM and the dealership had me in an awkward position, I paid the invoice.

I researched this problem on the internet to find this is a common problem on not only my 1997 corvette but on every year of the C-5 series to date. I am amazed that GM is getting away with this obvious problem for this long.

I shared a conversation with another corvette owner in my area and his car was in motion when the same problem occurred. If any nobody gets hurt nor killed because of GM's ignorance and selfish attitude, I will attach a copy of my invoice. Thanks

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
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Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**