



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received: 2003 OCT - 1 PM 2:28  
28-AUG-2003

Repository   
Reference No. 10037901

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: LANCASTER State: TX Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of a signature, please provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 08-17-2003

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1F4R1F7YR14U82PA9623  
Make: FORD Model: RANGER Model Year: 2002

Date Purchased: 09-19-2002 Dealer's Name and Telephone Number: DUNCANVILLE FORD  
Original Owner:  Dealer's City: Duncanville Ford, Duncanville, TX Zip Code: 75116  
Engine: 300 No. Cylinders: 6 Fuel Type: GAS

Transmission Type: Auto Antilock Brakes:  Powertrain: [Redacted]  
 Cruise Control  
Vehicle Component Code: 140000 AIR BAGS this is A SAFETY CONCERN.  
Multiple Failure: 1 5 times to date

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 28-AUG-2003 Failure Mileage: Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)  
DOT No. (Example: DOT14ALSABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: The Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part: Pretensioner

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(es).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

AIR BAG SENSOR LIGHT REMAINED ON. DEALER INSPECTED VEHICLE, BUT COULD NOT SOLVE PROBLEM, AIR BAG SENSOR CONTINUED TO BE ON. ALSO, WARRANTY EXPIRED. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Air Seat Belt Light Keeps coming on engine Rough Running  
Returned to Dealer Aug 25 2002 brought said vehicle. now  
replaced new belt moulding on side (new vehicle)  
wiper blades installed (new vehicle) July 25 air bag light  
suspension they say (replaced) July 27. Air Bag blowing staying  
dealer claimed they repaired Aug 13 2003 could not duplicate  
problem at this time. now Sept 12 2003 air bag light stays on  
taking to dealer Monday Aug 16 2003. This is very annoying  
and can be very dangerous. I'm requesting my vehicle replace  
with spacers in plus payments applied to said vehicle.  
I'm very concern of air bag popping out my life and my  
wife's life are at stake on this issue.

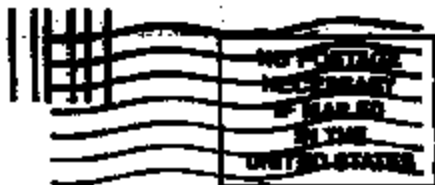
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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TO REPORT VEHICLE SAFETY DEFECTS  
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ON

**DASH2DOT**

and dial toll free at

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