



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received
2008 OCT -1 PM 1:49
28-AUG-2003

Repository ☐
Reference No.
10037870

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City HONDO State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO LR
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 9/14/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number of windshield on driver's side
PLEASE FILL IN IF MY 403143KA02298
Date Purchased 10/4/2002 Dealer's Name and Telephone Number Northside Ford (817) 525-9800
Original Owner ☒ Dealer's City State Zip Code
Transmission Type ☒ Antilock Brakes Powertrain yes
☒ Cruise Control Vehicle Component Code 191000 TIRES/TREADBELT
Multiple Failure: + YES LR

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28-AUG-2003 Failure Mileage 22,000 est Failure Speed 35-40
Tires, brakes, rotors
(to my knowledge)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMA9ABC036) ☒ Original Equipment ☐ Prior Repair Failure Location Hwy 90 in Hondo
Tire Component Code Tire Failure Type Defect

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING FORD ESCAPE 2003 S LEFT REAR TIRE HAD A BLOWOUT AND TREAD SEPARATED FROM THE WHEEL. ORIGINAL EQUIPMENT,
TIRE SIZE P235/70R16, DOT# UNAVAILABLE. DRIVER WAS ABLE TO DRIVE THE VEHICLE OFF THE ROAD. DEALER NOTIFIED AND INFORMED
CONSUMER THAT THE CAUSE WAS UNDETERMINED. PAK

I would like to add that my brakes & rotors are defective. I have
talked to service person at the Dealership in Hondo to no avail. Person
I talked to was Keith the supervisor and Angie in the Service Dept.

Dealers name: Coal Atkinson Ford
109 19th St.
Hondo, TX 78861 (817) 426-5351

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under an obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving when one of my tires blew out and I almost lost control. In addition my brakes made that noise and it is very hard to control the vehicle when I come to a stop. Below you will find a list with names of people and companies I have tried to work with on response and no action was taken. Please send copies to them.

Brake Problem:
Cecil Atkinson Ford
109 19th St.
Hillsdale, NJ 07641
830-426-5391
Keith - Supervisor

Tire problem:
Consumer Relative Dept.
Continental Tire North America, Inc.
1800 Continental Blvd.
Charlotte, NC 28254-3507
670-57214 # 1111AT

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**