



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received
2003 OCT -1 PM
27-AUG-2003

Repository
Reference No.
10037793

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: WEST NEWTON State: PA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 9/18/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3FDNF65H22MA17982
Make: FORD Model: F650 Model Year: 2002
Date Purchased: 4-30-2002 Dealer's Name and Telephone Number: IRI STAR 724-459-9300
Engine: No. Cylinders: [Redacted] Fuel Type: [Redacted]
Original Owner: Dealer's City: BLAIRSVILLE State: PA Zip Code: 15717
Transmission Type: [Redacted] Antilock Brakes: Powertrain: [Redacted] Vehicle Component Code: 101000 POWER TRAIN: CLUTCH ASSEMBLY
 Cruise Control Multiple Failure: 1 5 times

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 27-AUG-2003 Failure Mileage: 1572 / 4224 / 3724 / 4993 Failure Speed: VARIOUS Dates in shop: June 28, 2002; Aug 5, 2003; Feb 28, 2003; June 3, 2003

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM15ABC036): [Redacted] Original Equipment Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), and injury(ies).)
Crash: YES NO Fire: YES NO
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE HYDRAULIC UNIT SLAVE CYLINDER WHEN PUSHING INTO THE CLUTCH DISENGAGED, CAUSING VEHICLE TO ACCELERATE SIMULTANEOUSLY. *AK
When slave cylinder malfunctions, pushing clutch to disengage to down shift or stop, disengagement does not take place therefore the truck continues to travel whether you are in ~~forward~~ reverse forward or
When dumping off a load of debris we have already put the Truck over a hill backwards and had to be towed back up over due to the clutch not disengaging continues to take truck motoring backward no control to get out of gear to stop

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 2004 (Public Law 107-199) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- Traveling in the city comming to a cross walk tried to down shift to come to a stop truck continued to trave^l towards crossing pedestrians
- BACHING up to hook up to a trailer clutch does ^{not} disengage truck hits into trailer pushing trailer ~~into~~ ^{against} employee towards the employee that was directing him to hook up

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/ohv>

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**