



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received
2003 OCT -1 PM
27-AUG-2003

Repository ☐
1: 4P
Reference No.
10037756

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MAGDALENA State NM Zip Code 87825

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an owner's signature, please print the name and address of the vehicle manufacturer.
Signature of Owner [REDACTED] Date 09/13/2003

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located on left side of windshield on driver's side) 3FASP1579SR195276 Make FORD Model ESCORT Model Year 1995
Date Purchased 01/04/96 Dealer's Name and Telephone Number Bob Turner Ford 505.766.6600
Original Owner ☒ Dealer's City Albuquerque State NM Zip Code 87107 Engine No: Cylinders 4 Fuel Type Gasoline
Transmission Type 5spd ☒ Antilock Brakes Powertrain ☒ Cruise Control Vehicle Component Code 090000 FUEL SYSTEM, OTHER Fuel Tank
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 22-AUG-2003 Failure Mileage 111365 Failure Speed [REDACTED]
Crack in Fuel Tank. Tank Filler
hose had Dry Rot. Imminent Failure

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM123ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER'S VEHICLE EXPERIENCED SAME PROBLEM AS MENTIONED IN RECALL#97V144000 FUEL SYSTEM AND RECALL#97V145000 FUEL SYSTEM. DEALER WOULD NOT REPAIR VEHICLE BECAUSE THE VEHICLE WAS MADE IN MEXICO, AND THE VIN WAS NOT INCLUDED. *AK Dealer repair Invoice indicated it was Fuel Gauge Problem It was not. It was a crack in the plastic Fuel Tank near a mounting bracket. Recalls for this problem for this vehicle were in other states but not in NM.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**