



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2003 OCT -1
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

Repository ☐

PM 10:43
26-AUG-2003

Reference No.
10037614

OWNER INFORMATION (Type or Print)

Name

Address

City DODGEVILLE

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

CHEVROLET

Model

LUMINA APV

Model Year

1990

1GNCU06D9LT-106291

Date Purchased

4-9-90

Dealer's Name and Telephone Number

Hallada Motor

608-985-2383

ASK For Roger

Engine

No. Cylinders

6 (Six)

Fuel Type:

unLead

Reg.

Original Owner

☒

Dealer's City

Dodgeville

State

WI

Zip Code

53533

Transmission Type

☐ Antilock Brakes

Powertrain

☒ Cruise Control

Front wheel Drive

Vehicle Component Code

013000 STEERING GEAR BOX (OTHER THAN RACK AND PINION)

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

8-16-03

Failure Mileage

107356.3

Failure Speed

was stop

in Driveway

Sub-frame + Bolt that connect it upper frame. Sub Frame contain Steer Rack + Arms and Modern Front wheels.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Backseat(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE MAKING A LEFT TURN CONSUMER HEARD A LOUD NOISE. STEERING WHEEL BECAME HARD TO TURN, AND STEERING GEAR BOX DISCONNECTED FROM STEERING SHAFT, ALLOWING STEERING WHEEL TO TURN 360° NONE STOP. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This vehicle incurred a very dangerous situation without any fore warning of this problem. Returning home from a slightly four mile trip I pulled into my driveway and heard a loud clunk sound which resulted in a loss of steering which allowed the steering wheel to turn 360° non stop.

Took vehicle to local dealership and they indicated the Sub Frame popped out, there fore allowing Motor & Rack and Pinion to drop down. Disengaging the Steering Shaft From Steering Column.

According to your Website some of these models were Recalled. However this vehicle was not one of the recalled, but has incurred the very same problem. I also know of someone that incurred the same problem. Repair is in progress with New Frame.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S
QUESTIONNAIRE**

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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



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