



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-HELP SEP 23 AM 12:09
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

25-AUG-2003

Repository

Reference No.
10034571

OWNER INFORMATION (Type or Print)

Name

Address

City

DOUGLAS

State

GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide copies of this report to the manufacturer of your vehicle?
In the absence of an authorized signature or name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/1/03 YES NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEC13R0WR129269

Make

CHEVROLET

Model

TAHOE

Model Year

1998

Date Purchased

Dealer's Name and Telephone Number

Fender Chevrolet 912-384-3980

Engine:

No. Cylinders 8

Fuel Type:

Gasoline

Original Owner

No

Dealer's City

Douglas

State

Ga

Zip Code

31534

Transmission Type

Automatic

Antilock Brakes

Cruise Control

Powertrain

rear end 2 wheel drive

Vehicle Component Code

111100 ELECTRICAL SYSTEM: BATTERY: CABLES

Multiple Failures: 1

(X2) Ca

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Feb-2000
Aug-2003

Failure Mileage

45,000
82,796

Failure Speed

10 mph
R

The positive battery terminal come loose from battery - side Post (6-year battery AC-Delco)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

N/A

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

Original Equipment
 Prior Repair

Failure Location:

The Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

N/A

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

N/A

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE BATTERY HAS A SIDE TERMINAL POST. POSITIVE CABLE KEEPS DETACHING FROM THE TERMINAL, ALLOWING ACID TO BE EXPOSED. AS A RESULT, VEHICLE HAS TO BE TOWED. DRIVER BELIEVES WHEN DRIVING ON THE HIGHWAY VEHICLE POSES A SAFETY HAZARD. *AK

IF I had been driving it, would have locked everything down i.e. steering. I would not have had any warning before hand

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This Tahoe has a professional AC Delco battery with a 6-year warranty.

The problem is that the side mounted terminal falls out thus disabling the Tahoe. When this happens there is Acid spillage.

This has happen twice since I bought the Tahoe. The first time I was pulling into the parking lot - The second time I was coming down the lane to my house - I was lucky that I wasn't going faster, I would not have been able to control the Tahoe.

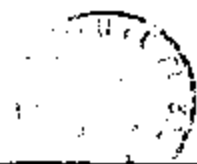
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U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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