



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 10079

Date Received

203 SEP 23 AM 12:52

20-AUG-2003

Repository ☐

Reference No.

10034267

OWNER INFORMATION (Type or Print)

Name:

Address:

City

MINNETONKA

State

MN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA

In the absence of an owner

Signature of Owner

manufacturer of your vehicle? ☒ YES ☐ NO

your name or address to the vehicle manufacturer.

Date 9/3/03

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GHDU06E9TT301632

Make
OLDSMOBILE

Model
SILHOUETTE

Model Year
1996

Date Purchased

MAY 1998

Dealer's Name and Telephone Number

Dunlop Motors Inc. (963) 533-0594

Engine:

No. Cylinders

6

Fuel Type:

Eng

Original Owner

Dealer's City

Crystal

State

MN

Zip Code

55429

Transmission Type

Auto

☒ AntiLock Brakes

☒ Cruise Control

Powertrain

FWD

Vehicle Component Code

136200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-AUG-2003

Failure Mileage

110,000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), and injury(ies).

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

☐ Yes ☒ No

☐ Yes ☒ No

☐ Yes ☒ No

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e., parts repaired or replaced (and if old part is available).

INTERMITTENTLY WINDSHIELD WIPERS BECOME INOPERABLE, OBSTRUCTING THE DRIVER'S VIEW. A RECALL HAS BEEN ISSUED ON SIMILAR MAKES AND MODELS. HOWEVER THIS VEHICLE WAS NOT INCLUDED DUE TO VIN. DEALER NOTIFIED. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a recall, an active enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.