

# \*Attention Defects Investigation

(2 pages)

To whom it may concern: Add<sup>to</sup> 10034211

Recall  
96V-2600

My son owns a 1990 Jeep Cherokee. In August 2003, he had trouble with his brakes. The Airport Auto Center found a recall about the Anti-lock Brakes (Recall 96V260000: ABS Hydraulic Pump Failure). The Auto Center has actually replaced the Hydraulic Control Actuator and ABS Pump + motor, \$825<sup>00</sup> + 225<sup>00</sup>.

I phoned Chrysler at 1800 853 1403 and they said that the car was built on Tuesday and was not included in the recall. I also called you there at the Auto Safety Hotline and you were very kind and said that you would check into it for us. The car now has 97,873 miles on it, but last August had approx. 94,500 miles which is under the 100,000 mile requirement.

I have misplaced the papers that I had faxed to you and you all had also given us a reference # which is also missing. I pray that you can help us on this matter.

tele. [redacted] please email us at  
<vin#1J4FJ58L1LL196823>

Mick  
4/12/04

2004 APR - 8 AM 11: 16

**Antilock Brakes / Traction Control Systems: All Technical Service Bulletins  
Recall 96V260000: ABS Hydraulic Pump Failure**

Vehicles equipped with antilock brake system (ABS).

Antilock brake system (ABS) hydraulic control unit can experience excessive brake actuator piston seal wear which could cause pump-motor deterioration.

If this occurs, the ABS function would be lost and reduced power assist would be experienced during vehicle braking. The instrument panel warning lights will signal system impairment and the base manual brakes will remain functional.

Dealers will test the vehicle's ABS and repair as necessary. The warranty on all ABS components will be extended to 10 years or 100,000 miles (except for the brake actuator piston assembly and the pump-motor assembly which will have a lifetime coverage). Owners will be reimbursed for previous ABS component repair costs.

Owner Notification began April 24, 1997. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Chrysler at 1-800-853-1403. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-800-424-9393.

Vin # 1J4FJ58L1LL196823

Mileage 97873

