



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY L20

Date Received

2003 OCT 15 AM 9:11
19-AUG-2003

Repository

Reference No.
10034211

OWNER INFORMATION (Type or Print)

Name

Address

City EARLYSVILLE

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 9/22/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4FJ58L1LL196823

Make
JEEP

Model
CHEROKEE

Model Year
1990

Date Purchased
12/02

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Unleaded

Original Owner

Dealer's City

State

Zip Code

4.0 Liter

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Vehicle Component Code

033200 SERVICE BRAKES, HYDRAULIC; POWER ASSIST:HYDRAULIC

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
19-AUG-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4LSA9C036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER STATED THAT BRAKES ON HER SON'S JEEP WERE NOT WORKING. TOOK VEHICLE TO DEALER, WHO TOLD THEM THAT IT WAS THE HYDRAULIC ASSEMBLY. ALSO ABS PUMP WAS BAD. CONSUMER CALLED THE MANUFACTURER, AND WAS TOLD THAT SON'S VEHICLE WAS NOT ON RECALL ALTHOUGH THERE WAS A RECALL ON THAT PART OF THAT TYPE OF VEHICLE. *AK

Need ABS Hydraulic Pump Ass'y
Replaced Accumulator Ass'y on 8/11/03

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Antilock Brakes / Traction Control Systems: All Technical Service Bulletins

Recall 96V260000: ABS Hydraulic Pump Failure

Vehicles equipped with antilock brake system (ABS).

Antilock brake system (ABS) hydraulic control unit can experience excessive brake actuator piston seal wear which could cause pump-motor deterioration.

If this occurs, the ABS function would be lost and reduced power assist would be experienced during vehicle braking. The instrument panel warning lights will signal system impairment and the base manual brakes will remain functional.

Dealers will test the vehicle's ABS and repair as necessary. The warranty on all ABS components will be extended to 10 years or 100,000 miles (except for the brake actuator piston assembly and the pump-motor assembly which will have a lifetime coverage). Owners will be reimbursed for previous ABS component repair costs.

Owner Notification began April 24, 1997. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Chrysler at 1-800-853-1403. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-800-424-9393. *needed*

8/15 Called Chrysler → Chrysler Opt. 5
1 (800) 992 1997 then

VIN# 1J4FJ58L 1LL196823
1990 Cherokee

90,

Sign it

4.0 litre

90,747

ABS Hydraulic Pump Assy. - NEED
Replaced
- Accurate later Replaced-

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**