



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received  
2003 SEP 12 PM 2:49  
19-AUG-2003

Repository   
49  
Reference No.  
10034195

OWNER INFORMATION (Type or Print)

Name [Redacted]  
Address [Redacted]  
City PETAL State MS Zip Code [Redacted]

Daytime Telephone Number [Redacted]  
Evening Telephone Number [Redacted]

E-mail Address [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.  
Signature of Owner [Redacted] Date 8/31/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2GTEC19R3V1526574  
Make GMC Model PICKUP Model Year 1997  
Date Purchased 3-98 Dealer's Name and Telephone Number DOSSETT PONTIAC 601 544-7700 Engine: No. Cylinders 8 Fuel Type: Gasoline  
Original Owner  Dealer's City Hattiesburg State MS Zip Code 39401  
Transmission Type Auto  Antilock Brakes Powertrain J  Cruise Control Vehicle Component Code 140000 AIR BAGS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) [Redacted] Failure Mileage 4000 Failure Speed Air BAG System - Air Bag Diagnostic Board

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]  
DOT No. (Example: DOTM15SABC036)  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured [Redacted] Number of Deaths [Redacted] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

AIR BAG LIGHT ILLUMINATED AND SHUT DOWN THE FUSES TO THE ENTIRE BAG SYSTEM. CAUSE UNKNOWN. \*AK  
SOON AFTER MANUFACTURE WARRANTY HANOUT Air BAG light  
CAME ON AND STAYS ON. TOOK TO DEALER AND WAS TOLD  
DIAGNOSTIC BOARD (A SMALL CIRCUIT BOARD) WAS BAD AND THEY  
WOULD HAVE TO ORDER THE PART AND WOULD CALL WHEN IT  
CAME IN. WAS TOLD IT WOULD COST ME \$500 PLUS TO FIX IT.  
NO CALL EVER CAME. CONT. →

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority granted in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a safety recall enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IF YOU REPLACE THE FUSE IT WILL BLOW IT INSTANTLY. I WAS ALSO TOLD THE BAG COULD DEPLOY WHILE DRIVING DOWN THE ROAD AND IT WAS DANGEROUS. THIS VEHICLE HAS NEVER BEEN IN ANY TYPE CRASH OR COLLISION WHATSOEVER EVER. NO WORK HAS BEEN DONE ON THIS VEHICLE OTHER THAN GENERAL MAINTENANCE AT THIS POINT IN TIME WITH THE EXCEPTION OF A BRAKE BOOSTER REPLACED BY THE DEALER FOR FAILURE. I WAS ALSO TOLD THAT IF INVOLVED IN A CRASH THAT THE AIR BAG SYSTEM COULD FAIL. AN ELECTRONIC BOARD ESPECIALLY THIS NEW AND BEING ON A SAFETY FEATURE OF A VEHICLE SHOULD NOT JUST GO BAD UNLESS SOMEONE TAMPER WITH IT. I CAN ASSURE YOU THAT NO ONE HAS DONE THAT.

ATTACH ADDITIONAL SHEETS IF NECESSARY



U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DASH2DOT**

and dial toll free at

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(DASH) 2 DOT



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