



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

2003 OCT 12 PM 2:58

19-AUG-2003

Repository ☐

Reference No.
10034277

OWNER INFORMATION (Type or Print)

Name

Address

City

SUN VALLEY

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to consider your vehicle for recall by the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 09/13/2003

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3N1CB51D8Y1350836

Make
NISSAN

Model
SENTRA

Model Year
2000

Date Purchased
11/2000

Dealer's Name and Telephone Number
Universal City Nissan

Engine:
No. Cylinders
4

Fuel Type:
Motor

Original Owner
[Signature]

Dealer's City
Los Angeles

State
CA

Zip Code
90068

Transmission Type

☒ Automatic

☒ Cruise Control

Powertrain

Vehicle Component Code
110000 ELECTRICAL SYSTEM

Multiple Failure: 1 more than 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
19-AUG-2003

Failure Mileage
24,000

Failure Speed
60 miles

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example: P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

VEHICLE SHUT OFF COMPLETELY AND WITHOUT PRIOR WARNING WHILE TRAVELING ON THE HIGHWAY. DEALER WAS AWARE OF THE PROBLEM. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

If you need more information please call
me # [redacted] Home # [redacted] Thank you.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.dot.gov/defects



STOCK # 42941

NEW VEHICLE DEALER NOTICE TEMPORARY IDENTIFICATION

(Must be affixed to the vehicle before delivery to the purchaser)

2258388

MAKE

NISSAN

BODY TYPE

4-D

VEHICLE IDENTIFICATION NUMBER

3N1CB51D8YL350838

DATE FIRST SOLD AS A NEW VEHICLE (MO./DAY/YR.)

11/14/00

DEALER'S NUMBER

21525

SALESPERSON'S NUMBER

5523522

SOLD TO: PRINT TRUE FULL NAME(S)

VELASCO ANA C.

ADDRESS

12323 ROSCOE BLVD. SUN VALLEY CA 91352

NOTE: UPON TRANSFER OR SALE, DEALER
MUST ENTER ODOMETER READING HERE.☐ ☐ ☐ , ☐ 2 1IMPORTANT! ENTER BOTH DEALER'S AND SALESPERSON'S NUMBERS. This
is a notice of purchase of vehicle. Do not use as an application for registration or title.

10/04/2003

To Whom It My Concerned:

I have not been able to take my vehicle to the dealer, the dealer will not offer me a rental. I'm a full time college student and I also have to work full time to pay for my vehicle + other living expenses. I need help; the failure in my vehicle is getting worst. I'm sending copies of the service history on my vehicle and several times I took the vehicle to the dialer for inspections. If you have any question please call me at [REDACTED] or at work [REDACTED].

Thank you for your time.

[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**