



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4256)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100184

Date Received:  
2003 SEP 15 PM 2:15  
18-AUG-2003

Repository   
Reference No.  
10034153

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: MAGEE State: MS Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: [Redacted]  
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of your authorization, NHTSA will not provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 9/22/03

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 1GAWJ1A5M5TF252104  
Make: PONTIAC Model: GRAND PRIX Model Year: 1996  
Date Purchased: 99 Dealer's Name and Telephone Number: Don Barn  
Original Owner:  Dealer's City: Magee State: MS Zip Code: 39111 Engine: No. Cylinders: Fuel Type: unleaded GAS  
Transmission Type: Automatic  Antilock Brakes  Cruise Control Powertrain: 3.1 Liter V6  
Vehicle Component Code: 921700-SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 02-AUG-2003 Failure Mileage: 14500 Failure Speed: 20  
Driver side Electric Seat motor

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM15ABC0296)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the accident, collision, crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 20 MPH CONSUMER NOTICED THE SEAT WAS GETTING EXTREMELY WARM. VEHICLE WAS TAKEN TO A MECHANIC, AND IT WAS DISCOVERED THAT THE ELECTRIC SEAT MOTOR WAS BECOMING RED HOT, AND INTERIOR NEARLY CAUGHT ON FIRE. VEHICLE WAS BROUGHT IN AT PRECISELY THE RIGHT TIME. BY THE TIME THE MECHANIC GOT TO THE MOTOR HE WAS UNABLE TO TOUCH IT WITH BARE HANDS. HE HAD TO PUT ON INSULATED GLOVES AND DISCONNECT THE MOTOR. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When I got out of the car I saw some smoke coming out from under the seat so I got back into the car and went to the mechanic shop when I got there the seat felt hot and it was smoking very bad when the mechanic came over to the car he saw that the seat was about to catch on fire so got some pieces and replaced the seat so he told me that if I was on a car or anything there the car would of caught on fire because the motor was already really hot.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON**

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration  
http://www.nhtsa.gov