



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received
2003 SEP 15 PM 1:55
18-AUG-2003

Repository
Reference No.
10034095

OWNER INFORMATION (Type or Print)
Name: [REDACTED]
Address: [REDACTED]
City: **NEW MIDDLETOWN** State: **OH** Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]
E-mail Address: [REDACTED]
Business Phone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: **8/29/03**

VEHICLE INFORMATION
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **KMHCG45C71U149403**
Make: **HYUNDAI** Model: **ACCENT** Model Year: **2001**
Date Purchased: **10-07-00** Dealer's Name and Telephone Number: **PRESTON HYUNDAI (330)965-7440** Engine: **1.6 L** Fuel Type: **UNLEADED 87 OCTANE**
Original Owner: Dealer's City: **BOARDMAN** State: **OH** Zip Code: **44612** No. of Cylinders: **4** VALVE: **16**
Transmission Type: **4-SPEED AUTOMATIC** Antilock Brakes: Powertrain: **?** Vehicle Component Code: **181000 VEHICLE SPEED CONTROL/ACCELERATOR PEDAL**
Cruise Control: **N/A** Multiple Failures: **1**

FAILED COMPONENT(S)/PART(S) INFORMATION
Incident Date(s): **15-AUG-2003** Failure Mileage: [REDACTED] Failure Speed: [REDACTED]
THROTTLE POSITION SENSOR
PULSE GENERATOR

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE **N/A**
Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOT4LSA8C036): [REDACTED] Original Equipment Prior Repair: Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE **N/A**
Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)
Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE HAS HIGH IDLE, CAUSING UNEXPECTED ACCELERATION. DEALER HAS REPAIRED THE DEFECTIVE PART, BUT PROBLEM STILL EXISTS.
*AK
I received a recall notice from Hyundai in April, 2002 stating that a defect with the PCV valve existed which could cause freezing gasses in the throttle body core and damage the throttle body idle speed control circuit causing higher than expected acceleration when the accelerator pedal was released. (SEE EXHIBIT A). I had the Hyundai dealer ship repair the problem per Hyundai's proposed remedy (relocation of the PCV hose) on April 26, 2002. (SEE EXHIBIT B). IN AUGUST, 2003 THE POSSIBLE FAILURE DESCRIBED IN THE HYUNDAI RECALL NOTICE DID OCCUR IN MY VEHICLE, CAUSING THE DANGEROUS CONDITION DESCRIBED. I WENT TO THE PRESTON HYUNDAI DEALERSHIP AND

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

(COVER)
CONT'D
ON BACK

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SEE NUMBER "C"
WAS TOLD THAT BOTH THE "THROTTLE POSITION SENSOR" AND THE "PULSE GENERATOR" HAD
GONE BAD. THEY REFUSED TO COVER THE REPAIR BECAUSE THE PARTS WERE OUT OF WARRANTY.
I COMPLAINED TO THE HYUNDAI HEADQUARTERS IN CALIFORNIA WHEREBY HYUNDAI AGREED TO
REPLACE THE "THROTTLE POSITION SENSOR" FREE OF CHARGE. I HAD TO PAY FOR REPLACEMENT
OF THE "PULSE GENERATOR" WHICH IS PART OF THE TRANSMISSION. IT IS MY CONTENTION
THAT THE REMEDY PRESCRIBED IN THE HYUNDAI RECALL NOTICE (RELOCATION OF PCV
HOSE) WAS NOT SUFFICIENT TO CORRECT THE EMISSIONS DEFECT AND THAT THIS
DEFECT CAUSED THE FAILURE OF THE THROTTLE POSITION SENSOR AND PULSE GENERATOR IN
MY VEHICLE, CREATING THE HAZARDOUS CONDITION DESCRIBED IN THE RECALL NOTICE.
(HYUNDAI'S COMPLAINT NUMBER IS 733-099; 1-800-633-5151).

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.gov

HYUNDAI

Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937



MOTOR VEHICLE RECALL

Dear 2000 or 2001 Accent Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has determined that a defect, which relates to motor vehicle safety, exists in certain 2000 and 2001 model year Accents equipped with 1.5 liter engines and produced through February 13, 2001 and 2001 model year Accents equipped with 1.6 liter engines and produced through June 5, 2001. Affected vehicles are registered and currently operated in the states of Alaska, Colorado, Iowa, Idaho, Illinois, Indiana, Kansas, Massachusetts, Maine, Michigan, Minnesota, Missouri, Montana, North Dakota, Nebraska, New Hampshire, New York, Ohio, Pennsylvania, South Dakota, Vermont, Wisconsin, and Wyoming.

What is the problem?

- While driving at a steady throttle opening for an extended period of time during extremely cold ambient temperatures (below approximately -5 degrees Fahrenheit with high humidity), moisture in the combustion chamber blowby gases may freeze and block the Positive Crankcase Ventilation (PCV) valve and hose. If the PCV hose freezes, combustion chamber blowby gases are forced through the breather hose into the air intake hose and then into the throttle body. Moisture in the combustion chamber blowby gases may freeze inside the throttle body bore and throttle body idle speed control circuit resulting in the throttle valve not closing fully and a higher than normal idle speed when the accelerator pedal is released.

Ice formation in the throttle body bore that impedes the throttle valve from closing fully when the accelerator pedal is released or in the throttle body idle speed control circuit, may result in less deceleration than expected, which may result in a vehicle crash.

What will Hyundai do?

- To ensure that your vehicle's PCV hose and throttle body do not freeze, we are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will install a new, relocated PCV hose on all affected vehicles and will additionally install a heated throttle body on 2000 and 2001 model year Accents equipped with 1.5 liter engines that were produced through January 31, 2001. The PCV hose replacement and heated throttle body installation, for those vehicles that require a heated throttle body installation, will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer for a half day to have this service performed.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S. W., Washington, D.C. 20590 or call their toll-free Auto Safety Hotline at 1-888-327-4236.

We urge your prompt attention to this important safety matter.

HYUNDAI MOTOR AMERICA

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**