



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2003 OCT 12 PM 1:12

14-AUG-2003

Repository ☐

Reference No.

10033973

OWNER INFORMATION (Type or Print)

Name

Address

City

SOUTH GATE

State CA

Zip Code

Daytime Telephone Number

Evening Telephone Number

Same

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMCAL1U3J7B17484

Make

FORD

Model

AEROSTAR

Model Year

1988

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Unleaded
Regular

Original Owner

☐ NO

Dealer's City

State

CA

Zip Code

Transmission Type

Automatic

☐ Antilock Brakes

☐ Cruise Control

N/A

Powertrain

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure: 1 more than One

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

09-AUG-2003

Failure Mileage

336118

Failure Speed

25-55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make:

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: D0THA19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

ELECTRICAL SYSTEM HAS FAILED, CAUSING IGNITION SWITCH TO BE INOPERATIVE. DEALER NOTIFIED. *AX

The upper portion of the Fuel Tank can develop small cracks. Brake rotors, Ignition switch, Lift gates and other recalls found on Mitchell Repair information. Know Having more Difficulty. All that is Stated on Reports.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

P&G AUTO PARTS ENGINES & TRANSMISSIONS
SUPPLIERS TO THE AUTOMOTIVE WORLD
280 SOUTH PALM AVENUE
RIALTO, CA 92376 909 873 2790

Entire Article
1988 Ford Aerostar

ARTICLE BEGINNING**NHTSA RECALL BULLETIN**

Model(s): 1988-90 Ford Aerostar
Campaign No: 98V190000
Number of Affected Vehicles: 140000
Beginning Date of Manufacture: 1987 OCT
Ending Date of Manufacture: 1989 NOV

VEHICLE DESCRIPTION:

Mini vans currently registered in the following states:

Alabama, Arizona, Arkansas, California (20 southern counties of Los Angeles, Orange, San Bernadino, San Diego, Riverside, Ventura, Santa Barbara, San Luis Obispo, Imperial, and Kern), Florida, Georgia, Hawaii, Louisiana, Mississippi, Nevada (Clark County), Oklahoma, South Carolina, and Texas, and in the U.S. Territories covered by the federal statutes.

DESCRIPTION OF DEFECT:

The upper portion of the fuel tank can develop small cracks due to extended exposure to very high ambient temperatures. Fuel vapor or leakage could occur at these cracks.

CONSEQUENCE OF DEFECT:

If an ignition source is present, a fire could result.

CORRECTIVE ACTION:

Dealers will replace the fuel tank, regardless of mileage, through March 31, 2002. This coverage will only be for structural cracks at the top of the tank and will not include other damage caused by an accident or road debris.

OWNER NOTIFICATION:

Owner notification is expected to begin October 26, 1998. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Ford at 1-800-392-3673. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-dash-2-dot (1-888-327-4236).

ADDITIONAL INFORMATION:

The National Highway Traffic Safety Administration operates Monday

www.Ford.com

1-800-392-3673
Ford customer

Jason
Inspection

8-9-03

98E010000: BRAKE ROTORS

P&G AUTO PARTS ENGINES & TRANSMISSIONS
SUPPLIERS TO THE AUTOMOTIVE WORLD
280 SOUTH PALM AVENUE
RIALTO, CA 92376 909 873 2780

Entire Article
1988 Ford Aerostar

ARTICLE BEGINNING**NHTSA RECALL BULLETIN**

Model(s): 1983-94 Ford Ranger
1986-97 Ford Aerostar
1990 Ford Bronco II
Campaign No: 98E010000
Number of Affected Vehicles: 23500
Beginning Date of Manufacture: 1997 DEC
Ending Date of Manufacture: 1998 FEB

EQUIPMENT DESCRIPTION:

Brake rotors for use on Ford and Mazda trucks.

DESCRIPTION OF DEFECT:

Cracked castings caused cracks to appear on the outer diameter of the rotor hat or around the stud hole.

CONSEQUENCE OF DEFECT:

Loss of braking can result.

CORRECTIVE ACTION:

AIMCO will reimburse consumers/installers for the cost of replacement rotors and installation. Consumers are requested to return to the location where the rotors were originally purchased/installed for replacement.

OWNER NOTIFICATION:

Owner notification is expected to begin during April 1998. Owners who do not receive the free rotors within a reasonable time should contact AIMCO at 1-800-264-3414. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-dash-2-dot (1-888-327-4236).

ADDITIONAL INFORMATION:

The National Highway Traffic Safety Administration operates Monday through Friday from 8:00 AM to 4:00 PM, Eastern Time. For more information call (800) 424-9393 or (202) 366-0123. For the hearing impaired, call (800) 424-9153.

END OF ARTICLE

98V198000: FUEL TANK

P&G AUTO PARTS ENGINES & TRANSMISSIONS
SUPPLIERS TO THE AUTOMOTIVE WORLD
280 SOUTH PALM AVENUE
RIALTO, CA 92376 909 873 2790

Entire Article
1988 Ford Aerostar

through Friday from 8:00 AM to 4:00 PM, Eastern Time. For more information call (800) 424-9393 or (202) 366-0123. For the hearing impaired, call (800) 424-9153.

END OF ARTICLE

FAILURE OF IGNITION SWITCH - REPLACE

P&G AUTO PARTS ENGINES & TRANSMISSIONS
SUPPLIERS TO THE AUTOMOTIVE WORLD
280 SOUTH PALM AVENUE
RIALTO, CA 92376 909 873 2790

Entire Article
1988 Ford Aerostar

ARTICLE BEGINNING

NHTSA RECALL BULLETIN

Model(s):

1988-90 Ford Escort
1988-91 Ford F Pickup
1988-91 Ford Aerostar
1988-91 Ford Bronco
1988-91 Ford Crown Victoria
1988-93 Ford Mustang
1988-93 Ford Tempo
1988-93 Ford Thunderbird
1988-89 Lincoln Town Car
1988-89 Mercury Grand Marquis
1988-93 Mercury Cougar
1988-93 Mercury Topaz

Campaign No.: 96V071000
Number of Affected Vehicles: 7800000
Beginning Date of Manufacture: 1987 AUG
Ending Date of Manufacture: 1993 JUL

VEHICLE DESCRIPTION:

Passenger and multi-purpose vehicles and light duty trucks.

DESCRIPTION OF DEFECT:

The ignition switch could experience an internal short circuit.

SYSTEM:

Electrical; ignition switch.

FAULT:

Electrical short, electrical shock

CONSEQUENCE OF DEFECT:

This condition could cause overheating, smoke, and possibly fire in the steering column area of the vehicle.

CORRECTIVE ACTION:

Dealers will replace the ignition switch.

NOTE:

FAILURE OF IGNITION SWITCH - REPLACE

P&G AUTO PARTS ENGINES & TRANSMISSIONS
SUPPLIERS TO THE AUTOMOTIVE WORLD
280 SOUTH PALM AVENUE
RIALTO, CA 92378 909 873 2790

Entire Article
1988 Ford Aerostar

Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time, should contact Ford at 1-800-392-3673. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-800-424-9393.

ADDITIONAL INFORMATION:

The National Highway Traffic Safety Administration operates Monday through Friday from 8:00 AM to 4:00 PM, Eastern Time. For more information call (800) 424-9393 or (202) 366-0123. For the hearing impaired, call (800) 424-9153.

END OF ARTICLE

LIFTGATE MAY COLLAPSE CAUSING BODILY INJURY

P&G AUTO PARTS ENGINES & TRANSMISSIONS
SUPPLIERS TO THE AUTOMOTIVE WORLD
280 SOUTH PALM AVENUE
RIALTO, CA 92378 909 873 2790

Entire Article
1988 Ford Aerostar

ARTICLE BEGINNING

NHTSA RECALL BULLETIN

Model(s): 1987 Ford Aerostar
1988 Ford Aerostar
Campaign No: 91V136000
Number of Affected Vehicles: 112000
Beginning Date of Manufacture: 1987 APRIL
Ending Date of Manufacture: 1988 JANUARY

VEHICLE DESCRIPTION:

Vans built at the St. Louis assembly plant.

DESCRIPTION OF DEFECT:

Some liftgate gas cylinder-to-body attachment ball studs may fracture in either the open or closed position.

FAULT:

Broken, Shattered, Cracked, Split, Collapse

SYSTEM:

Rear liftgate.

CONSEQUENCE OF DEFECT:

If a ball stud fractures, the liftgate will not remain in the open position. Bodily injury could result if the liftgate drops while someone is under it.

CORRECTIVE ACTION:

Replace the gas cylinder-to-body attachment ball studs.

ADDITIONAL INFORMATION:

The National Highway Traffic Safety Administration operates Monday through Friday from 8:00 AM to 4:00 PM, Eastern Time. For more information call (800) 424-9393 or (202) 366-0123. For the hearing impaired, call (800) 424-9153.

END OF ARTICLE

TRAILER TAILLIGHT RELAY MAY HAVE INADEQUATE WIRING

P&G AUTO PARTS ENGINES & TRANSMISSIONS
SUPPLIERS TO THE AUTOMOTIVE WORLD
280 SOUTH PALM AVENUE
RIALTO, CA 92378 909 873 2790

Entire Article
1988 Ford Aerostar

ARTICLE BEGINNING

NHTSA RECALL BULLETIN

Model(s): 1986 Ford Aerostar
1987 Ford Aerostar
1988 Ford Aerostar
Campaign No: EEV091000
Number of Affected Vehicles: 60000
Beginning Date of Manufacture: 1985 MAY
Ending Date of Manufacture: 1988 MAR

VEHICLE DESCRIPTION:

Multi purpose vehicle van, equipped with optional trailer tow package.

DESCRIPTION OF DEFECT:

Vehicles equipped with trailer tow package have a trailer taillight relay assembly that contains wires of smaller gauge than the fuse link which protects the circuit.

FAULT:

Electrical short, electrical shock

SYSTEM:

Electrical.

CONSEQUENCE OF DEFECT:

Should a short circuit occur in the wiring within the relay or if water intrusion occurs the smaller gauge wire in the relay will function as a fuse link and overheat. The possibility exists for a fire if the wires are exposed to combustible materials.

CORRECTIVE ACTION:

Installation of a relay with wires of gauge adequate to protect the circuit.

ADDITIONAL INFORMATION:

The National Highway Traffic Safety Administration operates Monday through Friday from 8:00 AM to 4:00 PM, Eastern Time. For more information call (800) 424-9393 or (202) 366-0123. For the hearing impaired, call (800) 424-9153.