



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received: 2003 OCT -1 PM 1:52
12-AUG-2003
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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: FORT LAUDERDALE State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 9/10/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FTNE24232H [Redacted]
Make: FORD Model: E250 Model Year: 2002
Date Purchased: [Redacted] Dealer's Name and Telephone Number: MURDOCK (754) 390-6530
Original Owner: Dealer's City: FT LAUDERDALE State: FL Zip Code: 33304 Engine: V6 Fuel Type: GAS
Transmission Type: Auto/OD Antilock Brakes Powertrain: [Redacted] Vehicle Component Code: 03D000 SERVICE BRAKES, HYDRAULIC
 Cruise Control Multiple Failure: Air Bags / BRAKES

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 15-JUL-2003 Failure Mileage: 36414 Failure Speed: 35 MPH AIR BAGS, BRAKES.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: GOOD YEAR Tire Model (Name or Number): WRANGLER HT Tire Size (Example P215/65R15): LT245/75R16
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: 6th Ave & Oakland Pk Blvd, FL
Tire Component Code: [Redacted] The Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 4 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

WHILE DRIVING 35 MPH BRAKES FAILED. CONSUMER'S VEHICLE HIT SEVERAL OTHER VEHICLES, AND THEN RAN INTO A TAXI CAB HEAD ON. UPON IMPACT, FRONTAL AIR BAGS DID NOT DEPLOY. THE DRIVER WAS NOT INJURED. *AK

WHILE VEHICLE WAS TOWED TO MURDOCK THEY COULD NOT TELL ME ANYTHING.
Ford Motor Company sent letter dated same day saying vehicle was driven & no problem was found by dealer. Vehicle was driven with NO contact at the engine & front end damage? No real explanation to either failure!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.