



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

2003 SEP -4 AM 9:43
12-AUG-2003

Repository ☐

Reference No.

10033747

OWNER INFORMATION (Type or Print)

Name

Address

City

MOUNT BRADDOCK

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized agent, please provide a name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/21/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G2WP12K0YF144719

Make
PONTIAC

Model
GRAND PRIX

Model Year
2000

Date Purchased

12-31-02

Dealer's Name and Telephone Number

C. Harper Autoplex

Engine

No. Cylinders

6

Fuel Type:

gas

Original Owner

☐

Dealer's City

Belle Vernon

State

PA

Zip Code

15012

Transmission Type

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

220000 SEATS

Multiple Failure: 2

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)

04-AUG-2003

Failure Mileage

27000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT SEATBACK DOES NOT LOCK IN PLACE. IN THE EVENT OF AN ACCIDENT INJURY WOULD IMMINENT. *AK

I took the car back to C. Harper Autoplex and was told that the latch was broke and needed to be replaced. I then called the Pontiac Customer Assistance Center to see if they would pay for the repairs. I was told by them that I would have to pay for the repair myself, and if later there was a recall I would be reimbursed.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.