



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) 2003 OCT 1
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received: 10-10-03
Repository:
Reference No.: 10033678

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: SHALIMAR State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA in the absence of an Signature of Owner: [Redacted] manufacturer of your vehicle? Yes No
Name or address to the vehicle manufacturer: [Redacted] Date: 11/7/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G3GR62C9L4912054
Make: OLDSMOBILE Model: AURORA Model Year: 1999
Date Purchased: DEC 1999 Dealer's Name and Telephone Number: LEE PONTIAC - OLDS
Engine: No. Cylinders: 8 Fuel Type: PLE
Original Owner: Dealer's City: FT. WALTON BEACH State: FL Zip Code: [Redacted]
Transmission Type: Antilock brakes Powertrain: [Redacted]
 Cruise Control Vehicle Component Code: 036000 SERVICE BRAKES, HYDRAULIC; ANTILOCK
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 12-DEC-1999
Failure Mileage: 25K-50K
Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM189ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

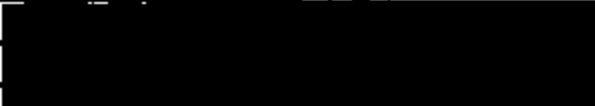
(Please describe in detail the incident, failure, crash(es), and injury(ies).)
Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (used if old part is available).

CONSUMER STATES THAT WHEN TRYING TO APPLY ANTI LOCK BRAKES BRAKES WILL LOCK UP, CAUSING EXTENDED STOPPING DISTANCE. BECAUSE NOTIFIED BY BRAKE VIBRATION AND FEEL IN STOPPING WHERE I BRAKE PEDAL. FIRST OCCURRENCE CAUSED DEALER TO TURN ROTORS. Problem subsided for a while. VIBRATION RETURNED AFTER ABOUT 500 MILES + VIBRATION/ PULSING CONDITIONS INCREASED TO UNSAFE LEVELS AT Higher speeds. Returned to dealer + said couldn't turn ROTORS AGAIN BUT ROTORS WARPED DUE TO OVERHEATING ROTORS DUE TO HIGH METALLIC CONTENT. I FEEL BRAKE PADS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

MAY BE FAULTY OR INCORRECTLY INSTALLED AT
FACTORY IAW NHTSA CAMPAIGN BULLETIN, 99V-081,
INCORRECT FRONT BRAKE ROTOR & CALIPER.
GENERAL MOTORS SHOULD PROVIDE ME WITH FREE
FRONT END / BRAKE INSPECTION DUE TO MY
CAR SYMPTOMS BEING IDENTICAL TO THOSE IN
NHTSA CB 99V-081. BRAKING ACTIONS ON
THIS CAR ARE UNSAFE DUE TO SEVERE
VIBRATIONS ON FRONT WHEELS AT HIGHER SPEEDS
& SHOULD BE CORRECTED BY GENERAL MOTORS
AT THEIR COSTS!



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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