



U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

## FOR AGENCY USE ONLY

Date Received

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
up\_tr \_\_\_\_\_

Reference No.

Name

Street No.

City

(Print)

2003 AUG -7 PM 5:15

Apt. No.

Zip Code

Dealing Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of your response, NHTSA will provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

8.1.1.03

## PRODUCT INFORMATION

Vehicle Identification No. (VIN.)  
(17 Digits)(Located at bottom of  
windshield on driver's side)

Make

Model

Year

1 B 7 G L 2 2 X 5 1 5 3 5 0 6 5 9

Dodge

Strata

2001

Purchased Date

Dealer's Name

Engine Size  
(CID/CC/L)☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☒ New ☐ Used

Dealer's City

State

Zip Code

No. Cylinders

6

Manufacture Date  
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

☐ Manual☒ Automatic☒ Driver's Side Air Bag☐ Motor Bell☒ Passenger's Side Air Bag☐ 2-Point Belt☒ 3-Point Belt☒ Yes☐ No☒ Front☐ Rear☐ 4-Wheel☐ Car☐ Van☐ Other☐ Sport Utility☐ Truck☐ Motorcycle☐ 2-Door ☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

Steering column

☐ Left☐ Right☐ Front☐ Rear☐ Original☐ Replacement☐ Yes☒ No

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Steering was "loose" when I took delivery, I have always had Chevys and assumed that the Dodge was looser type of steering. When it began to make a noise I took it to Fullerton Dodge, three trips and five possible reasons for the noise they settled on the steering column. They had to contact Chrysler to replace the part they felt was necessary. Chrysler told no - just fix it some way. I still get noise on occasion but the looseness is better, not like a Chevy but somewhat better.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



Complete and return or place in your car manual for future use



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE**

**(V00Q)**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH 2 DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-927-4236**

DOT Auto Safety Hotline

(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration

[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)