



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8399
DC METRO AREA (202) 986-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received Aug 7, 2003	Order _____
Reference No. 10093552	rcd: _____
	ad-r: _____
	up-r: _____

OWNER INFORMATION (Type or Print)

DAY TIME TELEPHONE NUMBER

NAME _____

STREET NO. _____ APT. NO. _____

CITY _____ STATE _____

ENTER ZIP CODE _____

ZIP CODE - 4

0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9
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AREA CODE

0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9
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0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? Yes No

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

SIGNATURE OF OWNER _____ DATE _____

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Consist of letters of vehicle) (old car driver's title) _____ VEHICLE MAKE **Yukon** VEHICLE MODEL _____ MANUFACTURE DATE _____ MODEL YEAR **2003**

VEHICLE MANUFACTURER

BMW Ford Honda Nissan Subaru Volvo Other _____

Daimler/Chrysler General Motors Hyundai Seab Toyota VW

PURCHASE DATE New Used

DEALER'S NAME _____ CITY _____ STATE _____ ZIP CODE _____

ENGINE SIZE (CID/CC/L) _____ FUEL SYSTEM Turbo Fuel Injection

FUEL TYPE Diesel Gas

TRANSMISSION TYPE Manual Automatic

ANTILOCK BRAKES Yes No

RESTRAINT SYSTEM Driverside Airbag 2-Point Belt Passengerside Airbag Motorbelt 3-Point Belt

CRUISE CONTROL Yes No

DRIVE/VEHICLE TYPE

Front 4-Wheel Car Minivan Truck Other _____

Rear Van Sport Utility Motorcycle

DOORS 2-Door 4-Door

BODY STYLE Hatchback Sedan Pick Up Truck Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

Child Seat Electrical Lights & Alarms Engine & Cooling System Equipment Fuel System, Exhaust Heater, Defrost, Ventilation Interior Parking Brake Power Train Service Brakes Steering Structure Suspension Visual Systems Other _____

NO. OF FAILURES

0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9

INCIDENT DATE _____

MILEAGE AT INCIDENT _____

VEHICLE SPEED AT INCIDENT _____

FAILED PART(S)

Original Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME _____ COMPLETE TIRE SIZE _____

TIRE BRAND

BF Goodrich Cooper Firestone Goodyear Kelly Springfield Michelin Yokohama Other _____

HANDICAPPED ADAPTIVE Yes No

FAILED PART(S) AVAILABLE Yes No

NHTSA PREVIOUSLY CONTACTED? Yes No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH Yes No

NUMBER OF PERSONS INJURED

0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9

FIRE Yes No

NUMBER OF FATALITIES

0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9

CAUSE OF INCIDENT

Wear/Corrosion/Rust Nutsy Loose Short Locks/Sticks/Grabs Stability/Vibration Broken

Weak/Poor Fit/Loose Cut/Torn Disconnect/Fall Off Erratic/Poor Performance Excessive Effort

RESULT OF INCIDENT

Explosion/Fire Loss of Control Poor Visibility Inadvertent Start Rollover Stalls Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



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Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

See DM notice of June 2003 (attached)

This brake wiring fault should be at DM's expense - not the buyer's.

See enclosed letter from DM.

A recall would seem the safest way to correct all vehicles.



Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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U.S. Department of Transportation National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



VEHICLE OWNER QUESTIONNAIRE (V)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in your car manual for future use

PONTIAC · GMC

Division of General Motors Corporation

June, 2003

Dear Pontiac-GMC Customer,

As the owner of a Pontiac-GMC 2003 model year full size truck, your satisfaction with our product is of utmost concern to us.

Should be a recall item

If you have a trailer equipped with electric trailer brakes, and use a trailer brake wiring harness from a prior model year, we would like to make you aware that the following conditions will occur:

1. When your vehicle headlamps or park lamps are turned OFF:
 - Your electric trailer brakes may not apply when the vehicle brakes are applied.
2. When your vehicle headlights or park lamps are turned ON:
 - Your electric trailer brakes will apply without your vehicle brakes being applied.

Trailer brake wiring harnesses from prior model years are not compatible with your 2003 model year vehicle because the electrical systems are different.

GM should pay

To purchase a new harness for your 2003 model year vehicle, contact your local Pontiac-GMC dealer and order GM part number 15085418. *(25.00)*

Your satisfaction with your Pontiac-GMC vehicle is very important to us and we are sending you this information to ensure that your ownership experience is a pleasurable one. Please keep this letter with your vehicle owner's manual for future reference.

Pontiac-GMC
General Motors Corporation

*Yellow: Left Stop/Turn
DK Green: Right Stop/Turn
Brr: Tail lamps
white: Ground
light green: Backup Lamps
Red: Battery Feed
Dark Blue: Trailer Brake*