



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

2003 SEP -2
08-AUG-2003

Repository

Reference No.

10032467

OWNER INFORMATION (Type or Print)

Name

Address

City

CITRUS SPRINGS

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2FALP73W5TX184123

Make
FORD

Model
CROWN VICTORIA

Model Year
1996

Date Purchased
6/9/96

Dealer's Name and Telephone Number
OCALA MTRS. 1-800-292-3338

Engine:
No: Cylinders
8

Fuel Type:
REG.

Original Owner

Dealer's City
OCALA

State
FL

Zip Code

Transmission Type

AUTO.

Antilock Brakes

Cruise Control

Powertrain
CATALYST ELECT-
RONIC 4 SPEED

Vehicle Component Code
061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failures:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
22-JUL-2003

Failure Mileage
79861

Failure Speed
?

PLASTIC MANIFOLD - WIRING ECT
NEW ENGINE NOW HAS METAL MANIFOLD

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMA19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

THE INTAKE MANIFOLD FAILED. *JB - RN OTHER VEHICLE PASSING BY

WAVED A FINGER. THEY MUST HAVE SEEN SMOKE
COMING FROM REAR, WHICH I COULD NOT SEE UNTIL
IT GOT REAR BAY UNDER HOOD, ENGINE HAD TO BE
REPAIRED OTHER PARTS ON REPAIR BILL ENCLOSED
NEW ENGINE HAS A METAL MANIFOLD. I WAS TOLD TO SAVE MY
BILLS, SO THEY KNOW THE PROBLEM WITH THE PLASTIC

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to an authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Citrus Springs FL [REDACTED]

I HAD TO RENT A CAR,
TO CONTINUE MY TRIP TO
BILOXI WHERE I HAD RES
ERVATIONS.

HAD TO EAT OUT AND
STAY IN MOTEL UNTIL
ENGINE WAS OBTAINED
AND PUT IN, WHICH TOOK
A WEEK.

I WISH TO THANK
YOU AND HOPE THIS CAR
BE STRAILED OUT. I AM
NOT THE ONLY ONE WITH
THIS PROBLEM

SINCERELY

X MOTOR
[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**