



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received
2003 SEP 12 AM 8:50
07 AUG 2003

Repository
Reference No.
10032390

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City WOODBRIDGE State VA Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address
Evening Telephone Number n/a

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an owner's name or address to the vehicle manufacturer. YES NO
Signature of Owner [Redacted] Date 08/21/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side JNIDA31A33T435382		Make NISSAN	Model MAXIMA	Model Year 2003
Date Purchased	Dealer's Name and Telephone Number Mike Pollone's Nissan		Engine: No. Cylinders 6	Fuel Type: Unleaded
Original Owner <input checked="" type="checkbox"/>	Dealer's City Spring Field	State VA	Zip Code 20150	
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain Y	Vehicle Component Code 121100 EXTERIOR LIGHTING: HEADLIGHTS: CONCEALMENT DEVICES Multiple Failure: 1	

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
23-JUL-2003
Failure Mileage
Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example: P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies):
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATED THE VEHICLE HAS A DESIGN DEFECT WHICH MAKE IT EASY FOR THE HEADLIGHTS TO BE STOLEN BY JUST "POPPING" THEM OUT. THERE IS AN EXCESSIVE AMOUNT OF SPACE BETWEEN HEADLAMP ASSEMBLY AND VEHICLE'S FRAME. ANY OBJECT CAN BE INSERTED IN THE SPACE AND USE TO DISLodge THE HEADLAMP. *PH

The headlight console should built securely and strongly with a master keys or tools only use inside vehicles frame while open the hood in order to replace or unplug the headlights.
Please inform or furnished this information to Nissan Manufacturer.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Pub. Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The vehicle was park on the driveway at 1515 Kentucky Ave Washbridge
On July 23 approximately time 4:00-5:00 AM, Someone stolen the
headlights both sides by insert some objective at the end of the hood near
the light consoles. They was not be able to open the hood all the way, but
they open a little and able to unplug the wire and load or pull the light
easily. The next day I knew that all my headlights was gone. I did
reported to prince Williams county police Department and reported
to the insurance company about the incident.

P.S

I was replace the headlight of my
92 Honda Civic and it was a
top job for me. Why? In order
to replace the new light its require
many tools and keys to work with
and it must do the work only from
inside vehicle frame and the hood
must open all the way. The the way
its should be and Nissan must be aware
of its and correct or improve now.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.E.
Washington, D.C. 20
Official Business
Penalty for Private Use



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S
QUESTIONNAIRE**

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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4238

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(DASH) 2 DOT



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