



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

2003 SEP -2 AM 11:24
04-AUG-2003

Repository ☐

Reference No.

10032041

OWNER INFORMATION (Type or Print)

Name

Address

City

PUNTA GORDA

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GKD713JWXW2557952

Make

GMC

Model

JIMMY

Model Year

1998

Date Purchased

NOV. 2001

Dealer's Name and Telephone Number

PRIVATE SALE

Engine:

No. Cylinders

6

Fuel Type:

UNLEADED GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTO

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

136000 VISIBILITY: WINDSHIELD WIPER/WASHER

Multiple Failures: 1

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)

23-JUL-2003

Failure Mileage

64,000

71,000 & 71,000

Failure Speed

VARIABLES

FROM 25 TO 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT WHILE DRIVING AT ANY SPEED ON THE HIGHWAY WHENEVER THE WINDSHIELD WIPERS ARE USED THEY WOULD STOP WORKING WITHOUT WARNING. *AK HAPPENED NUMEROUS TIMES SINCE DEC. 2002 THEN IN APRIL, 2003 & AUG. 2003, REPORTED TO GMC (BAD CIRCUIT BOARD, FAULTY SOLDERING, RECALL ITEM UP TO 1997 AUTO, BUT NOT 1998. HAD BOARD REPLACED AUG. 11, 2004 AT MY EXPENSE. ENCLOSE COPY OF RECEIPT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Instructions

Cover Assembly Replacement Family Wiper Motor

Removal

1. Remove three screws and the cover assembly from the wiper motor.

Installation

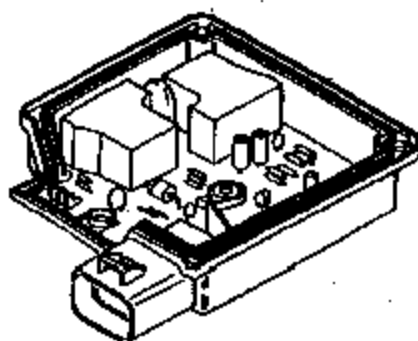
Important: Clean excess sealant from the wiper motor before installing the new cover assembly.
Important: Do not allow the sealant to get on the wiper motor gears or electrical terminals.

1. Apply a bead of sealant to the new cover assembly.

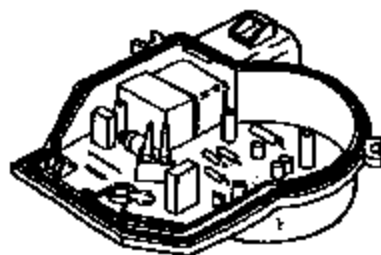
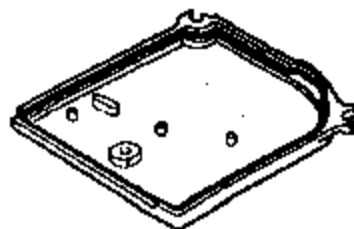
Use Loctite-598 sealant or equivalent.

* Refer to the illustration that is most similar to your cover assembly.

2. Install the cover assembly on the wiper motor with three new screws.
3. Tighten the three screws to 3 Nm (26 lb. in.)

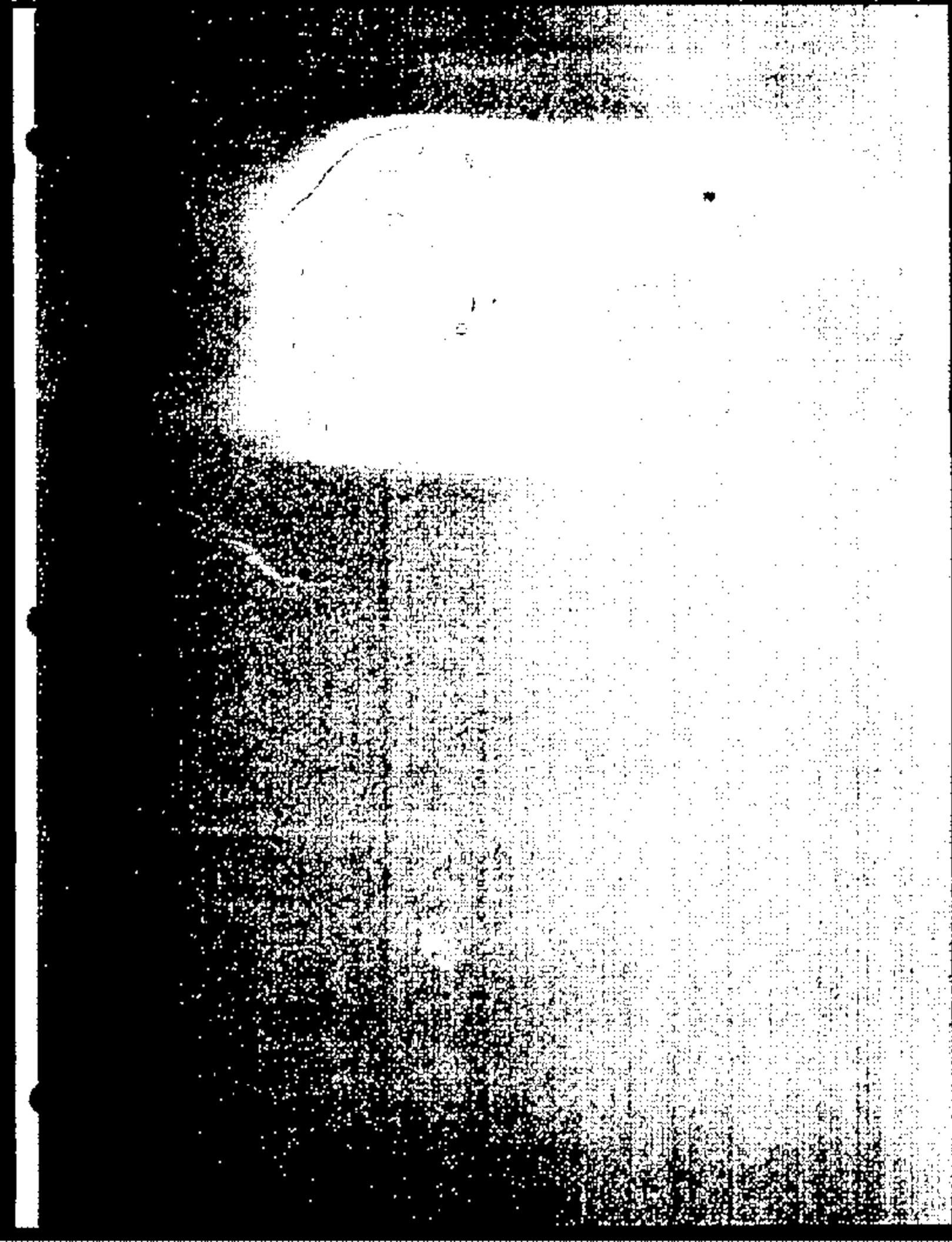


Note: Electrical component and connector placement on cover may vary.



Use Loctite-598 sealant or equivalent.

U.S.



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**