



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-PCD
(1-888-327-3836) SEP -2 AM 11:20
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received: 04-AUG-2003
Repository:
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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: NEWTONVILLE State: MA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of a signature, please print name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 8/17/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1B7GL22X6KS165786
Make: DODGE Model: DAKOTA Model Year: 1999

Date Purchased: 11-98 Dealer's Name and Telephone Number: Wellesley Dodge 1-781-235-6666
Original Owner: [Redacted] Dealer's City: Wellesley MA State: MA Zip Code: 02481
Engine: No. of Cylinders: 6 Fuel Type: GAS

Transmission Type: Automatic 4 Speed Antilock Brakes: [Redacted] Powertrain: Automatic Rear End
Vehicle Component Code: 022000 SUSPENSION: REAR
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 8-03 Failure Mileage: 53036 Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM1A1ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(es).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THERE WAS A NOISE FROM THE REAR END, REAR END BOLTS AND OTHER COMPONENTS CAME APART. ALSO, DEALERSHIP REPLACED GEARS AND DIFFERENTIAL. *AK-

5,800 and failure again @ 6,000

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate actions to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

at 5,000 M.H. The Differential started to Hum at speeds of 38-45 mph. The Shop rebuilt the rear end with New gears & parts. at 15,000 The truck started to Hum again and again at 38-45 mph @ 55,000 ± the A.B.S System Failed and when Service + Repaired at the Dealer I was told that there was Metal Part in the A.B.S System. The A.B.S system was repaired No other parts were serviced. Shortly after the Differential started to make a Knocking Sound the Pinion and Ring Gears had too much play and started to chatter two other Repair shops said it was a bad repair job and should never happen so I got on a new truck. I just traded it in for another make but w/

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



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BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline (DASH) 2 DOT



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