



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

Repository ☐

2003 SEP 23 AM 12:08
04-AUG-2003

Reference No.
10032023

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

Address

Evening Telephone Number

City

SILVERDALE

State

WA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JESAC50G65ZD09865

Make
EAGLE

Model
SUMMIT

Model Year
1995

Date Purchased

Sept 1995

Dealer's Name and Telephone Number

Johnson Motors 907-541-1750

Engine:
No. Cylinders

Fuel Type:

Original Owner

Dealer's City

Anchorage

State

AK

Zip Code

99503

Unleaded

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

104000 POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

7-21-03

Failure Mileage

79218

Failure Speed

N/A

Failure occurred when attempting to back-up.
Car would not move back or forward

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15A5C036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE EXPERIENCED THE SAME DEFECT WITH ITS TRANSFER CASE AS STATED IN RECALL 98 V 168 003; BUT THIS VEHICLE WAS NOT INCLUDED IN RECALL DUE TO VIN.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Silverdale, WA [REDACTED]

Sep. 8, 2003

U.S. Department of Transportation
National Highway Traffic Safety Administration

Supplement to Vehicle Owner's Questionnaire
Re: Eagle Summit VIN JE3AC50G6SZ009865

On July 21, while driving from Silverdale, WA to Port Angeles, WA, a distance of approximately 65 miles, the Transaxle Temperature Warning light came on in the vehicle. I was about 50 miles or so into the trip at that point. I pulled to the side of the road, and waited for the light to go out. In the meantime, I called an auto repair shop and asked them if it was safe to drive. They advised me that it was OK once the light was out, but to have it checked out when I got to Port Angeles. I was able to take it to a transmission shop that afternoon; they put it on their scanner but could not find anything wrong.

I started back to Silverdale that evening. About 5 miles out of Port Angeles, I felt a jerk, like someone had hit me from behind. As there were no further signs of trouble (no light came on) and no further jerks, and I had been reassured by the transmission place it was probably safe to do so, I continued home.

The next day when we tried to back the vehicle out of the driveway, it would not move. We had it towed to a transmission repair shop and they advised us, after extensive and expensive tests, that the transmission would need to be replaced.

I would ask you to consider including this vehicle in the recall that has applied to this year, make and model vehicle. From the attached form, it appears that the only reason it was not included is that it had an Alaska VIN. I don't understand why that would have any bearing on whether it is included in the recall.

Thank you,
[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**