



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

Repository

2003 SEP -2 AM 11:09
04-AUG-2003

Reference No.
10032020

OWNER INFORMATION (Type or Print)

Name

Address

City

DEDHAM

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/19/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of vehicle on driver's side
2M4FY29S3ND507127

Make
JEEP

Model
WRANGLER

Model Year
1992

Date Purchased
10/91

Dealer's Name and Telephone Number
CENTRAL CHRYSLER JEEP AND SABB 781-762-2200

Engine: 4.0
No. of Cylinders V6

Fuel Type:

Original Owner

Dealer's City
NORWOOD

State

Zip Code

Transmission Type
Manual

Antilock Brakes
 Cruise Control

Powertrain

Vehicle Component Code
050000 PARKING BRAKE

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

Parking brake pedal assembly (see below)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4LSABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. i.e. parts repaired or replaced (and if old part is available).

PER MANUFACTURER'S SYSTEM, RECALL 02V041000 FOR THE PARKING BRAKES WAS ALREADY PERFORMED. UPON INSPECTION OF VEHICLE BY THE DEALERSHIP, THE RECALL ON PARKING BRAKES WAS NEVER DONE. *AK Dealer returned vehicle without correcting Parking Brake Pedal Assembly recall - parking brake may self-release without warning allowing unintended vehicle movement resulting in injury or accident. See attached correspondences - to date I have not been contacted by Dealer or Manufacturer regarding this issue.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DAIMLERCHRYSLER

SAFETY RECALL TO REPLACE YOUR VEHICLE'S PARK BRAKE PEDAL ASSEMBLY

Dear Wrangler Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that a defect, which relates to motor vehicle safety, exists in some 1990 through 1995 model year Jeep® Wrangler vehicles.

The problem is...

The park brake pedal assembly on your vehicle (identified on the enclosed form) may self-release without warning, allowing unintended vehicle movement. Unintended movement of the vehicle could injure those in and/or near the vehicle or cause an accident without warning.

***What DaimlerChrysler
and your dealer will
do...***

DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the park brake pedal assembly. The work will take less than one hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed. This recall does NOT include replacement of any base service brake components (brake shoe and lining, drums, wheel cylinders, etc.). If base service brake repairs are required, the additional associated costs are the owner's responsibility.

***What you must do to
ensure your safety...***

- **Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment.**
- **Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.**

If you need help...

If you have questions or concerns which the dealer is unable to resolve, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. A representative will assist you.

If you have already experienced the problem described above and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler Customer Assistance Center, P.O. Box 1040, St. Charles, MO 63302-1040, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

***Buckle up
for Safety***

Customer Services Field Operations
DaimlerChrysler Corporation
B03

[REDACTED]
Dedham, Massachusetts [REDACTED]

May 5, 2003

DaimlerChrysler Customer Assistance Center
P.O. Box 1040
St. Charles, MO 63302-1040

RE: Recall Notice: Park Brake Pedal Assembly
VIN # 2J4FY29S3NJ507127

To Whom it May Concern:

Due to the parking brake self-releasing without warning I had to have the malfunction repaired on May 7, 2001. Attached you will find the original receipt for this work along with another repair.

The itemization of the recall repair is as follows:

1 parking brake cable	= \$ 34.30
1 hardware kit	= \$ 13.60
Labor 1 hour (estimated) @ 67.50	= \$ 67.50
<u>MassTax on parts 5%</u>	<u>= \$ 4.59</u>
TOTAL	= \$119.99

If you have any questions, please do not hesitate to contact me at (617) 565-1179.

Sincerely

[REDACTED]
Original Signature of Cynthia Carroll
[REDACTED]

DAIMLERCHRYSLER

DaimlerChrysler
Motors Corporation

July 24, 2003

[REDACTED]
Dedham, MA [REDACTED]

Reference #11337806

Dear [REDACTED]

Thank you for your letter regarding expenses incurred on your 1992 Jeep Wrangler.

The facts presented in your letter indicate that you have not met the required conditions of the recall. Therefore, we must respectfully decline your request.

Although we cannot provide a more favorable reply, we do appreciate your writing to share your concerns with us.

Sincerely,



Linda Lott

SENIOR STAFF

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**