



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100083

Date Received

2003 OCT -1 PM 2:25
04-AUG-2003

Repository ☐

Reference No.
10032008

OWNER INFORMATION (Type or Print)

Name

Address

City

BALDWIN PARK

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an ☐ I provide your name or address to the vehicle manufacturer.
Signature of Owner ☐ Date 8/19/03

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side

Make

FORD

Model

EXCURSION

Model Year

2002

1FMAU42S552EC39416

Date Purchased

28-JUN-03

Dealer's Name and Telephone Number

Clippenger Chevrolet (626) 331 0441

Engine

No: Cylinders

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

V10

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

190000 TIRES

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

8-2-03

Failure Mileage

34000

Failure Speed

60 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

BRIDGESTONE

Tire Model (Name or Number)

DUELER 694 DUELER 693

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

DOT 694 ENECCB1302

☒ Original Equipment

☐ Prior Repair

Failure Location: DRIVER SIDE REAR

Tire Component Code

190000 TIRES

Tire Failure Type BLOWOUT Tread come off

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), control, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. List parts repaired or replaced (and if old part is available).

CONSUMER CALLED COMPLAINING ABOUT HAVING PROBLEMS WITH A BRIDGESTONE TIRE, DUELER, #285/75R16 A/T, ORIGINAL EQUIPMENT. MANUFACTURER WAS CONTACTED, AND STATED THAT PROBABLY A NAIL GOT INTO THE TIRE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The family [redacted] was driving on 6 Fwy North. On Aug 2, 2003 we were driving a Ford Excursion, when suddenly a strange noise we heard & the rear left tire it sounded like an explosion we got very scared, because our children was sitting on the back seats. We were very lucky that my husband was driving because he knew how to handle the situation - he did not push the brake if not the car could turn over. Then we pulled over and exit the freeway & we called Roadside assistance and they change the tire.

The brand name of tire, Duler, 493 Bridgestone

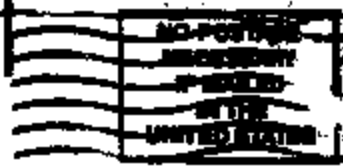
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OR

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and dial toll free at

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(DASH) 2 DOT



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