



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_A \_\_\_\_\_  
up\_tr \_\_\_\_\_

AM 10:25

10031914

Reference No.

OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_  
Street No. \_\_\_\_\_ Apt. No. \_\_\_\_\_  
City SALINE State M Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 7/16/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1HVBBAAP9XH237161 (Located at bottom of windshield on driver's side) Make JHC Model 3800 Year 1999  
Purchased Date 2-8-00 Dealer's Name TRI-COUNTY Engine Size (CID/CC) 466 Turbo  Diesel  Gas  Fuel Injection   
 New  Used Dealer's City DEARBORN State MI Zip Code 48126 No. Cylinders 6  
Manufacture Date (on driver's door or pillar) 5-99 Transmission Type  Manual  Automatic Restraint System  Driverside Air Bag  None  Passengerside Air Bag  2-Point Belt  3-Point Belt Cruise Control  Yes  No Drivetrain  Front  Rear  4-Wheel Vehicle Type  Car  Sport Utility  Van  Truck  Minivan  Motorcycle  Other SCISSOR-LIFT Body Style  2-Door  4-Door  Stationwagon  Pick Up Truck  Other TRUCK

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) FRONT CALIPERS AND ROTORS Location  Left  Right  Front  Rear Failed Part(s)  Original  Replacement Handicap Adaptive Equip  Yes  No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand \_\_\_\_\_ Tire Name \_\_\_\_\_  
Complete Tire Size \_\_\_\_\_ DOT No. \_\_\_\_\_  
No. of Failures \_\_\_\_\_ Date(s) of Failure(s) \_\_\_\_\_ Mileage at Failure(s) \_\_\_\_\_ Vehicle Speed at Failure(s): \_\_\_\_\_ Failed Part(s) Available?  Yes  No NHTSA Previously Contacted?  Yes  No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash  Yes  No Fire  Yes  No Number of Persons Injured \_\_\_\_\_ Number of Fatalities \_\_\_\_\_ Reported to Manufacturer  Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

DRIVER REPORTED OVERHEATED BRAKE - MECHANIC CHECKED OUT AND TEST DRIVE OK - MILEAGE 2371

ROAD CALL FOR RIGHT FRONT BRAKE OVERHEATING REFR FRONT PADS - CALIPERS AND ROTORS TEST DRIVE OK MILEAGE 10738

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Use the attached Vehicle Owner's Questionnaire (VOQ) to report a motor vehicle safety problem to the

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**