



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received: 2003 SEP - 21 - 11:27
Repository:
Reference No.: 10031867

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: BUFFALO State: NY Zip Code: [Redacted]

Daytime Telephone Number (999)999-9999
Evening Telephone Number
E-mail Address

Do you authorize NHTSA
In the absence of an authorized
Signature of Owner: [Redacted]

of your vehicle? YES NO
address to the vehicle manufacturer.
Date: 8/13/03

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G4HRJ3L7P4504211
Make: BUICK Model: LESABRE Model Year: 1993
Date Purchased: 4/01 Dealer's Name and Telephone Number: Private Sale
Original Owner: Dealer's City: State: Zip Code: Engine: No. Cylinders: 6 Fuel Type: Gas
Transmission Type: Auto. Antilock Brakes Cruise Control Powertrain: 4 Speed O.D. System
Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING:ENGINE
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-JUL-2003 Failure Mileage: 85,000 Failure Speed: 30MPH. Cradle Mounting bolts broke.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER MOTOR MOUNT SNAPPED, CAUSING THE ENGINE TO FALL AND IMMEDIATE LOSS OF
Cradle mounts bolts all steering. So if you are on a curve, you just go straight or whichever way the wheels point!!
Extremely dangerous!!
- The steering shaft separates from the steering gear.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**