



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2003 AUG 26 PM 1:01
01-AUG-2003

Repository ☐

Reference No.

10031813

OWNER INFORMATION (Type or Print)

Name

Address

City

MOUNT LAUREL

State NJ

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 8/21/03

VEHICLE INFORMATION

17-Digit Vehicle Identification Number Located at bottom of windshield on driver's side
1P3ES46C31D304006

Make

PLYMOUTH

Model

NEON

Model Year

2001

Date Purchased

8-4-01

Dealer's Name and Telephone Number

Mail Chrysler - 856-782-0769

Engine:

No. Cylinders

4

Fuel Type:

Injecting

Original Owner

8

Dealer's City

Maple Shade

State

NJ

Zip Code

08052

Transmission Type

Auto

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1 - 2 R.F.ATS stopped

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)

8/24/03

Failure Mileage

13000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN VEHICLE IS AT A COMPLETE STOP AND FOOT IS REMOVED FROM THE BRAKE PEDAL, AND WITHOUT DEPRESSING THE ACCELERATOR PEDAL, VEHICLE SURGES FORWARD BY ITSELF. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.