



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received
2003 SEP 12 PM 1:49
30-JUL-2003

Repository
Reference No.
10031600

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City PALM DESERT State CA Zip Code [Redacted]

Daytime Telephone Number [Redacted]
Evening Telephone Number [Redacted]

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO ^{cc}
In the absence of an authorized address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 8/21/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5TB3N321X35375143
Make TOYOTA Model TUNDRA Model Year 2003
Date Purchased 5-23-03 Dealer's Name and Telephone Number 1-10 TOYOTA (760) 772-3300
Original Owner Dealer's City INDIAN State CA Zip Code 92203
Engine: V6 Fuel Type: GASOLINE
Transmission Type AUTOMATIC Antilock Brakes Cruise Control
Powertrain Vehicle Component Code 034530 SERVICE BRAKES, HYDRAULIC FOUNDATION COMPONENTS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 30-JUL-2003
Failure Mileage
Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM4LSABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure(s), condition, and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN APPLYING THE BRAKES, BRAKES PULSATE, AND VEHICLE IS GOING SIDE TO SIDE, IT IS HARD TO CONTROL THE VEHICLE. DEALER HAS INSPECTED VEHICLE, AND COULD NOT DUPLICATE OR CORRECT THE PROBLEM. TUNDRA V6. *AK.

Include, if available: Police/Etc. Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and its employees. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I brought this truck to the dealer, we bought it from and told them about the brakes. They wrote it up 2 times, but I brought it in at least 3 times. They keep saying nothing is wrong. A representative from the Dept. of Compliance met with me on 8-24-03 and drove the truck, he said nothing is wrong with the brakes and they'll do nothing. I also told them at least 3 times about the 2 doors not closing properly. They closed the doors in a certain way and said that there is nothing wrong with them.

At some point they did say they did say that the drums were out of round or warped and claimed to have fixed them, and also said they fixed the doors, they didn't. The Dealership is I10 Toyota in Indio California

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

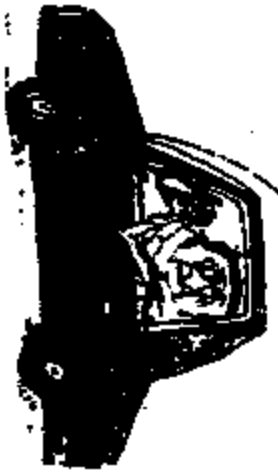
DASH2DOT

and dial toll free at

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(DASH) & DOT



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