



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FDR AGENCY USE ONLY 231

Date Received

Repository ☐

2003 SEP -2 AM 11:51
30-JUL-2003

Reference No.
10031552

OWNER INFORMATION (Type or Print)

Name

Address

City

STOCKBRIDGE

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
In the absence of a
Signature of Owner

☒ YES ☐ NO
vehicle manufacturer.

8/11/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

FORD

Model

F250

Model Year

2003

1FTNX20L83EB4179

Date Purchased

4-28-03

Dealer's Name and Telephone Number

Carey Paul Ford

Engine: 5.4L

No. Cylinders

Fuel Type:

GAS

Original Owner

☐

Dealer's City

Decatur

State

GA

Zip Code

30035

Transmission Type

Automatic

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

201000 WHEELS:RIM

Multiple Failure: 1, 4 times

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

When taking off front end shakes
When driving certain speeds vibrations

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example DOTN19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATED WHILE DRIVING NOTICED VIBRATION. VEHICLE WAS SERVICED, TECHNICIAN CHANGED RIM, BUT TIRES STILL HAVE PROBLEMS. *AK

1st Technician changed two tires then
2nd Front two tires Rims on all four, still
vibration, then 3rd put four Michelin tires
on truck still vibration, Engineer coming on

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

4th
8/12/03
Bought
4/09/03
Started
Servicing
5/12/03

I don't believe it's the tires
or rims I brought the truck
in April 28th 2003 I believe
it's something major like
drive shaft and the Ford place
will not listen

U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.safercar.gov/ncr.htm>