



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

2003 AUG 15 AM 9:18
29-JUL-2003

Repository ☐

Reference No.
10031417

OWNER INFORMATION (Type or Print)

Name

Address

City

O'FALLON

State MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized name or address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 8/6/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number

3VWBA81E2M809841

Make

Model

VOLKSWAGEN

Model

CABRIO

Model Year

1997

Date Purchased

9-4-00

Dealer's Name and Telephone Number

ST CHARLES VW 636441-4481

Engine:

No. Cylinders

Fuel Type:

GAS

Original Owner

Dealer's City

ST PETERS MO 63376

State

MO

Zip Code

63376

Transmission Type

MANUAL
5 SPEED

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

071100 FUEL SYSTEM, GASOLINE; STORAGE; TANK ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

04-JUL-2003

Failure Mileage

110000

Failure Speed

3mph

GAS TANK CRACKED / NO COLLISION
WHILE DRIVING OUT OF GARAGE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC0361)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

ie, parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT THE GAS TANK CRACKED. DEALER NOTIFIED.*AK

Repaired by Coffey Automotive 636 947 4704

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NO ACCIDENTS, CRASHES OR INJURIES

CONCERNED BECAUSE TANK CRACKED WHILE VEHICLE WAS PARKED IN GARAGE. WHEN STARTED UP CAR TO PULL OUT OF GARAGE GASOLINE SPILT ONTO THE GARAGE FLOOR, SEEMED VERY DANGEROUS.

PUSHED CAR OUT OF GARAGE TO END OF DRIVEWAY FOR SAFETY

THANKS FOR YOUR HELP

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

SAINT LOUIS, MO 631

06AUG03 PM 02 T

ADDITIONAL SHEETS IF NECESSARY

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH 2 DOT)



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www.dhs.gov/nhtsa

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**