



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository ☐

2003 SEP - 4 AM 8:41
28-JUL-2003

Reference No.

10031209

OWNER INFORMATION (Type or Print)

Name

Address

City

MERRIMAC

State

MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/15/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

134GW58SYXC711168

Make

JEEP

Model

GRAND CHEROKEE

Model Year

1999

Date Purchased

Dealer's Name and Telephone Number

Seacoast Motors

Engine;

No. Cylinders

6

Fuel Type:

Gasoline

Original Owner

☒

Dealer's City

Salisbury

State

MA

Zip Code

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4WD

Vehicle Component Code

034500 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 1

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)

28-JUL-2003

Failure Mileage

11665 mi

Failure Speed

ALL

Brakes

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

WHILE APPLYING THE BRAKES PEDAL (ON A DOWNHILL GRADE) ALSO, VEHICLE VIBRATES. *AK and Jarmys
Brakes Apply Themselves. Brake JPK.
one Brake seizes and pulls car to side

11665 Miles Replace Front Rotors. M/C 5/08/2000

28782 Miles Resurface Front Rotors. M/C 8/14/2001

34679 Miles Replace Rotors Replace Pads Service (all pads) 2/04/02

(cost 150.00)

50,022 Miles New Rotors, Pads 5/14/2003 (cost 256.80)

52,000 Miles Brake LF Seized - 8/01/03 Sold Car - Not Safe (For Wife)

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.