



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2003

FOR AGENCY USE ONLY 100145

Date Received

AUG 22 AM 9:36
28-JUL-2003

Repository ☐

Reference No.
10031268

OWNER INFORMATION (Type or Print)

Name

Address

City TULARE

State CA

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, name or address to the vehicle manufacturer.
Signature of Owner Date 8/11/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

3D7HA18N92G180010

Make

DODGE

Model

RAM PICKUP
1500

Model Year

2000
2002

Date Purchased

June 15, 2002

Dealer's Name and Telephone Number

SURROZ Dodge

1-800-266-2297

1-559-732-4700

Engine: 5.9

No. Cylinders

V-8

Fuel Type:

GAS

Original Owner

☒

Dealer's City

Visalia

State

CA

Zip Code

93274

Transmission Type

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

21-JUL-2003

Failure Mileage

22,112

Failure Speed

65

Right REAR TIRE, TREAD Separated

from Rim/Side Walls Fall apart Damaged P/u Bed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

GOODYEAR

Tire Model (Name or Number)

WRANGLER SR-A

Tire Size (Example P215/65R15)

P265/70A17

DOT No. (Example: DOTM19ABCD36)

4BT6EXW R1002

☒ Original Equipment

☐ Prior Repair

Failure Location:

HWY 168 Fresno, CA.

Tire Component Code

GRF-97M2MD (?)

Tire Failure Type

TREAD Separation

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 65 MPH LEFT REAR TIRE EXPLODED WITHOUT WARNING. DEALER NOTIFIED. *AK

① The Exploded tire cause damage to the P/u Bed in the Amount of (\$55.16) PLUS Tire Replacement of (\$93.99)

② Pick had a Left to Right movement on the Rear, if the speed would have been Any higher it would have put me out of Control

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

from SIDE WALLS
from RIM

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Tires were checked for inflation as I always check Tire Pressure when going out of town, also nothing punctured my tire, as per what the Goodyear Inspection team say was out happened

Tire Exploded of a sudden and within (75) Feet it was Disintegrated

Also within that (75) Feet the tire caused damage to my pick-up bed which will cost me from \$650.00 to \$855.00

P.S. I Am sending a copy of the (Goodyear Tire & Rubber Company) and what they say is there a Finding which I totally Disagree with, I Am Requesting that my tire get returned to me

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/odhs>

08/01/2003 at 09:51 AM
16252

Job Number:

PRELIMINARY ESTIMATE

2002 DODG BR1500 4X2 QUAD CAB 8-4.7L-FI 4D SHORT WHITE Int:

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TA02 Database Date 6/2003 and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided from National Auto Glass Specifications, Inc. Pound sign (#) items indicate manual entries.

Pathways - A product of CCC Information Services Inc.

The Goodyear Tire & Rubber Company

Property Damage Claims Team D/805

1144 E. Market St.

Akron, OH 44316

Tel. (800-322-4682) Fax. (888-307-1920)

July 30, 2003

TULARE, CA

RE: PROPERTY DAMAGE CLAIM

D/L: 7/21/03

FILE #000405871

DEAR

This letter is to advise that we are aware you have experienced property damage as the result of an alleged tire problem. We apologize for any inconvenience this may have caused and look forward to addressing your concerns. With your cooperation, we can process your claim promptly.

In order to proceed with your claim, we need your assistance with the following:

1. If arrangements have not been made to ship the tire(s) to us for analysis, please record the name and location of the retailer holding the tire(s) on the enclosed claim information form so we can arrange for shipment. No claim will be processed without an official tire inspection by our facility in Akron, Ohio.
2. Complete and sign the enclosed Claim Information Form and return via mail or fax.
3. Obtain two repair estimates (one is acceptable for campers/trailers) and return via mail or fax. If repairs have already been made, please send a copy of the repair bills.
4. Mail or fax copies of any receipts for tires you have purchased related to this incident.

No claim will be processed without the requested information.

If your claim qualifies for settlement, a check will be mailed approximately 30 days from receipt of these items. In some cases, an independent appraisal and/or a written release will be needed before payment.

If the claim does not qualify for settlement, you will be notified in writing and have the opportunity to have your tire(s) returned.

You may fax information to us at 888-307-1920. If you have any questions, please call us at 800-322-4682.

Sincerely,

PROPERTY DAMAGE CLAIMS TEAM

FAX

The Goodyear Tire & Rubber Company

Property Damage Claims D/805

1144 E. Market Street

Akron, Ohio 44316-0001

Tel (800) 322-4682 Fax (888) 307-1920

August 5, 2003

[REDACTED]
TULARE, CA [REDACTED]

RE: PROPERTY DAMAGE CLAIM
D/L: 7/21/03
FILE #: 000405871

DEAR [REDACTED]

This letter is to advise you that we have inspected the tire which is the subject of this claim. We regret to inform you that your tire did not qualify for settlement for the following reasons:

The tire condition was caused by a puncture through the carcass -body of the tire allowing the tire to operate without sufficient air pressure causing the tire condition.

If you wish to have the tire returned to you, please send written notification to this office no later than 30 days from the date of this letter, or fax your request to us at 888-307-1920. Upon receiving your request, we will have the tire returned directly to you at the above address unless otherwise specified. Failing any return notification by the above date, The Goodyear Tire & Rubber Company will dispose of the tire without further notice.

Sincerely,

PROPERTY DAMAGE CLAIMS TEAM

PDENY1

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**