



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

2003 AUG 18 AM 8:36
28-JUL-2003

Reference No.

10031255

OWNER INFORMATION (Type or Print)

Name

Address

City

KEY WEST

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/7/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4AL11043C286365

Make

NISSAN

Model

ALTIMA

Model Year

2003

Date Purchased

7/11/03

Dealer's Name and Telephone Number

NISSAN SALES & SERVICE (305) 294-1003

Engine:

No. Cylinders 4

Fuel Type:

GASOLINE

Original Owner

NEW ☒

Dealer's City

KEY WEST, FL 33040

State

FL

Zip Code

33040

Transmission Type

AUTOMATIC

☒ Antilock Brakes

Powertrain

4-CYLINDER

☒ Cruise Control

AUTO TRANSMISSION

Vehicle Component Code

131000 VISIBILITY: WINDSHIELD

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

24-JUL-2003

Failure Mileage

106 MILES

Failure Speed

ALL SPEEDS

WINDSHIELD HAS WAVY VERTICAL DISTORTION. HAZARDOUS WHEN DRIVING. TAKES ATTENTION AWAY FROM DRIVER.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES WINDOW HAS SOME DISTORTION. DEALER NOTIFIED. *AK

WINDSHIELD HAS VERTICAL WAVY DISTORTION IN IT. THIS TAKES THE ATTENTION OF THE DRIVER (PASSENGERS TOO). THESE WAVES ARE LIKE HEAT WAVES IN THE GLASS. THEY ARE NOTICEABLE WHEN SITTING STILL; MORE SOARY WHILE DRIVING AT DIFFERENT SPEEDS. ON 2d DAY AFTER PURCHASE, THE SALESMAN AND SERVICE MANAGER SAID THIS IN MY VEHICLE AND OTHERS ON THE LOT (NEW ALTIMAS). I DID NOT NOTICE THIS ON DAY OF PURCHASE. I NOTICED IT ON 2d DAY WHILE DRIVING

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IN TRAFFIC. I HAVE NOTIFIED NISSAN CUSTOMER SERVICE AND HAVE SPOKE
WITH THE OWNER OF THE DEALERSHIP, MR. JACK NILES PH: (305) 294-
1003. TO DATE, 8/7/03, NOTHING HAS BEEN DONE BY NISSAN NOR
THE DEALERSHIP.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAIL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



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OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
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OR

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and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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