



U.S. Department
of Transportation

National Highway

Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received
2003 AUG 18 AM 7:43

Repository ☐

28-JUL-2003

Reference No.

10031245

OWNER INFORMATION (Type or Print)

Name

Address

City

FISH-KILL

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
In the absence of an
Signature of Owner

Manufacturer of your vehicle? ☒ YES ☐ NO
Name or address to the vehicle manufacturer.

Date 8/5/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1B3ES47C8WT341683

Make

DODGE

Model

NEON

Model Year

1998

Date Purchased

11/2000

Dealer's Name and Telephone Number

CROTON DODGE 914271-5111

Engine:

No. Cylinders

4

Fuel Type:

GAS

Original Owner

☐

Dealer's City

CROTON-ON-HUDSON

State

NY

Zip Code

10520

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

162800 STRUCTURE BODY: HOOD

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-JUL-2003

Failure Mileage

120,000

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM158AC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

* YES, Trooper

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

WHILE DRIVING AT 60 MPH, HOOD BLEW OUT AND SMASHED THE WINDSHIELD. DEALER NOTIFIED. *AK

Hood Hook ripped out of hood and stuck in latch on frame of car

INSURANCE COMPANY TOTALLED MY VEHICLE AS A LOSS
B/C DAMAGES EXCEEDED VALUE OF CAR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

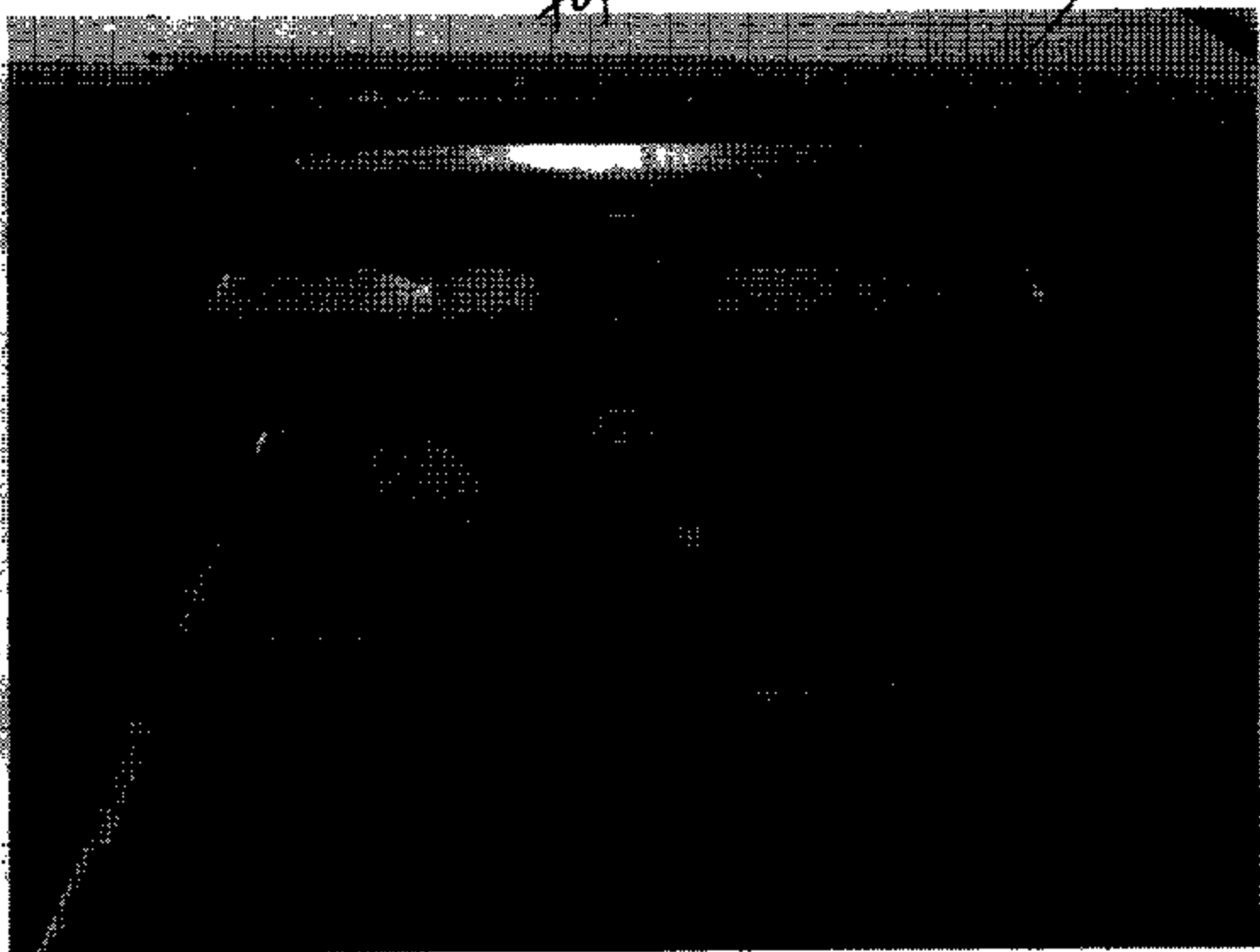
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



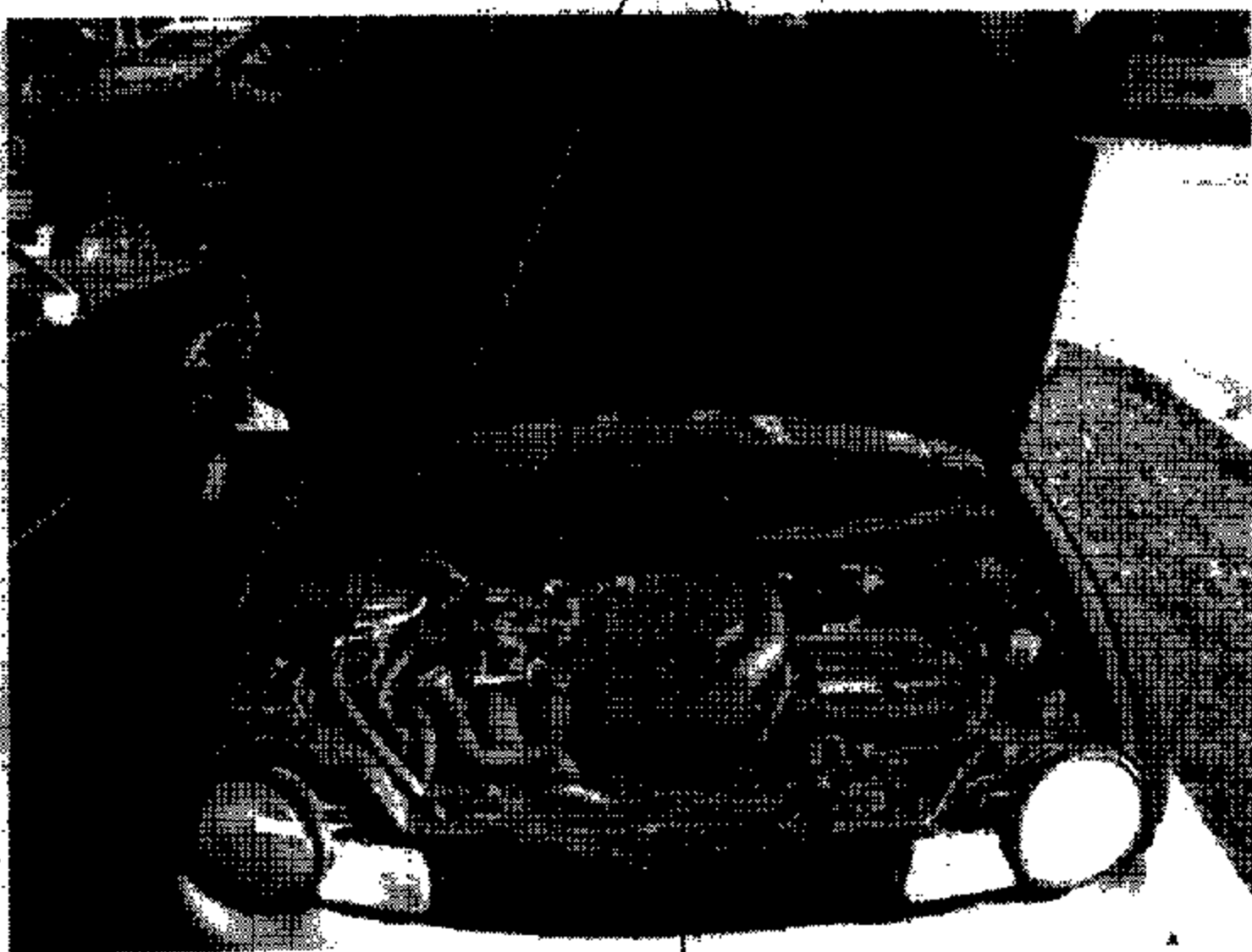
Hook
Still in
Latch

underneath
top of hood

where hook
is suppose to
be



Hook suppose
to be here



Hook still
in hook latch



DAMAGES to HOOD



Damages to
HOOD



DAMAGES to windshield
+ top of roof



Damages to windshield
+ top of roof