



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received
2003 AUG 22 AM 9:38
28-JUL-2003

Repository ☐

Reference No.
10031224

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CORTLAND State OH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/1/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2GCEC19V531213777 Make CHEVROLET Model SILVERADO Model Year 2003

Date Purchased 12-8-02 Dealer's Name and Telephone Number William Chevrolet
Original Owner ☒ Dealer's City Cortland State OH Zip Code 44410
Engine No: Cylinders Fuel Type:

Transmission Type ☐ Antilock Brakes Powertrain Vehicle Component Code
☐ Cruise Control 381300 SEAT BELTS: FRONT RETRACTOR
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) Failure Mileage 1000 Failure Speed Did not ride passengers until 1000 mile

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM198BC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police
76

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure(s); (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING PASSENGER SIDE SEAT BELT TIGHTENS/RETRACTS AND WOULD RELEASE WITHOUT BEING UNBUCKLED. DEALERSHIP IS REFUSING TO CORRECT PROBLEM. *AK

Belt Tightens up to unbearable tightness and only way to relieve pressure is to unbuckle seat belt while car is in motion. Does not do this all the time, but creates a life or death situation for adult passenger or infant if in the same situation. Also attachment rings in seat are not in all trucks observed

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Seat

(2) Attach-
ment
rings

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Other car Dealerships have informed me that this type of seat belt has been installed since 1999 and other people have complained to them. Unbuckling the seat belt while the truck is in motion can be a death situation and should not be allowed. If turning off the passenger air bag is allowed why aren't the same people allowed to use a standard seat belt - that is - one that locks up when the vehicles forward motion is slowed down

ATTACH ADDITIONAL SHEETS IF NECESSARY

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/defects>

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**