



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

2003 AUG 27
25-JUL-2003

Repository ☐

Reference No.
10030141

OWNER INFORMATION (Type or Print)

Name

Address

City DONALDSONVILLE

State LA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, please print your name or address to the vehicle manufacturer.
Signature of Owner Date 8/15/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GTHC29193E118699

Make

GMC

Model

C 300

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

Hank's Pontiac

Engine:

No. Cylinders

Fuel Type:

Diesel

Original Owner

Dealer's City

Plaquemine

State

LA

Zip Code

70346

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

ENGINE AND ENGINE COOLING: ENGINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

09-JUL-2003

Failure Mileage

3,000

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMALSABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT WHILE DRIVING AND WITH NO WARNING VEHICLE WILL STALL, AND IT WILL BE HARD FOR THE CONSUMER TO CONTROL THE VEHICLE. DEALER NOTIFIED. *AK

See attached.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Donaldsonville, La.

August 5, 2003

On July 3, 2003 I went to Houston, Texas to pick up my new Fifth Wheel RV.

When I went to stop at the first toll booth I noticed my trailer brakes were not working. I took my time and came home with no trailer brakes. A distance of about 300 miles. When I got to Beaumont (about an hour and 1/2 from Houston) it got dark and started raining real hard. It felt like my motor died and I kept accelerating until the truck came back up to speed.

This was on a Wednesday and the following Monday (July 7, 2003) I received the enclosed letter from GMC.

The harness they are referring to usually comes in the vehicles when purchased. I purchased the truck for towing purposes and when I received the truck I used the harness from my 2001 GMC 2500 HD truck. It plugged directly into the harness that was in the truck.

When I received the enclosed letter we investigated the wiring harness and found out that GMC had switched two of the wires on the truck harness at the factory.

Needless to say this could have caused a lot more trouble than it did. We have had to purchase a new brake controller as it burned up the one we had in the truck. We have asked General Motors to have our brakes checked on the trailer and they told us that they are not responsible for that.

PONTIAC · GMC

Division of General Motors Corporation

Unsub 7-7-03
Amenda

June, 2003

Dear Pontiac-GMC Customer,

As the owner of a Pontiac-GMC 2003 model year full size truck, your satisfaction with our product is of utmost concern to us.

If you have a trailer equipped with electric trailer brakes, and use a trailer brake wiring harness from a prior model year, we would like to make you aware that the following conditions will occur:

1. When your vehicle headlamps or park lamps are turned OFF:
 - Your electric trailer brakes may not apply when the vehicle brakes are applied.
2. When your vehicle headlights or park lamps are turned ON:
 - Your electric trailer brakes will apply without your vehicle brakes being applied.

Trailer brake wiring harnesses from prior model years are not compatible with your 2003 model year vehicle because the electrical systems are different.

To purchase a new harness for your 2003 model year vehicle, contact your local Pontiac-GMC dealer and order GM part number 15085418.

Your satisfaction with your Pontiac-GMC vehicle is very important to us and we are sending you this information to ensure that your ownership experience is a pleasurable one. Please keep this letter with your vehicle owner's manual for future reference.

Pontiac-GMC
General Motors Corporation

SAFETY
CONF. BRIANNE

1866 952-4368

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