



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2003 AUG 22 AM 9:46
24-JUL-2003

Repository ☐

Reference No.

10030099

OWNER INFORMATION (Type or Print)

Name

Address

City

DARTEN

State GA

Zip Code

Daytime Telephone Number

000-000-0000

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an answer, your name or address to the vehicle manufacturer.

Signature of Owner

☒ YES

☒ NO

Date 8/2/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WDAGG834SYDN77223

Make

BMW

Model

740i

Model Year

2000

Date Purchased

Aug 99

Dealer's Name and Telephone Number

Tom Bush BMW

Engine

No. Cylinders

8

Fuel Type:

Original Owner

☒

Dealer's City

Jacksonville

State

FL

Zip Code

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

136200 VISIBILITY:WINDSHIELD WIPER/WASHER:MOTOR

Multiple Failure: 1

4

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)

9/01-6/02

Failure Mileage

20000

Failure Speed

27565

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE IS EXPERIENCING THE SAME DEFECT WITH ITS WINDSHIELD WIPERS AS STATED IN RECALL 03 V 159 000. BUT THIS MAKE/MODEL/YEAR AND VIN NUMBER IS NOT INCLUDED.*AK

windshield wipers just stop working. After a period of time will start working again. The time period is sometime 5 minutes and sometime hours. But it always works when we take it to the dealer.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

EVANS & EVANS
ATTORNEYS AT LAW, P.C.

LARRY KEITH EVANS

LARRY H. EVANS, REY.

112 WEST TAYLOR STREET
GRIFFIN, GEORGIA 30223
770/888-8830
FAX 770/887-4817
lkevine@bellsouth.net

CERTIFIED

August 4, 2003

BMW of North America, Inc.
300 Chestnut Bridge Road
Woodcliff, NJ 07675

BMW of North America, Inc.
P.O. Box 1227
Westwood, NJ 07675-1227

RE: [REDACTED]
2000 BMW 740IA
VIN# WBAGG8348YDN77223

Dear Sir or Madam:

[REDACTED] purchased a 2000 BMW 740IA on August 12, 1999.

Since day one, the windshield wipers have not worked. She has made repeated returns to the BMW dealership for repairs. I am attaching the original invoice from the purchase as well as two of the repair invoices. The windshield wipers still do not function properly.

The problem with this is that the windshield wipers are very much a safety matter. Since they are not normally used in good weather, their malfunctioning during bad weather is a major problem. Multiple attempts have been made to repair the windshield wipers, but they are not working properly.

Notice is hereby given to you under O.C.G.A. §10-1-784. Under this code section, you have seven (7) days after receiving this notification to notify the consumer of a reasonably accessible repair facility. [REDACTED] your customer, lives in Darien, Georgia, zip code [REDACTED]. And, I understand pursuant to the code section that you have fourteen (14) days to conform this motor vehicle to the warranty. The inability to repair this vehicle will result in our requesting you to replace or repurchase this new motor vehicle.

If you need anything else from me, please call me. Please notify [REDACTED] at [REDACTED] about the repair facility.

Sincerely,

EVANS & EVANS



Larry Keith Evans

LKE:amc

pc: Macon Motor Cars, Inc. (w/enc)

Tom Bush BMW (w/enc)

Enclosures (Purchase & Repair Invoices)
Carolyn Egbert

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**