



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

24-JUL-2003

Repository ☐

Reference No. 10030027

OWNER INFORMATION (Type or Print)

Name

Address

City

TOLEDO

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of your name or address to the vehicle manufacturer, your name or address to the vehicle manufacturer.
Signature of Owner Date 8/3/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B4-H528N61F-522670

Make

DODGE

Model

DURANGO

Model Year

2001

Date Purchased

4-2001

Dealer's Name and Telephone Number

Vin Devos

Engine

No. Cylinders

8

Fuel Type

Reg.

Original Owner

Dealer's City

Toledo, Oh

State

Oh

Zip Code

43560

Transmission Type

auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 wheel drive

Vehicle Component Code

140000 AIR BAGS

Multiple Failure

tie rod ends

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

6-18-03

Failure Mileage

18,300

Failure Speed

60 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

P245/70R16 OWL

Tire Model (Name or Number)

All Terrain

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model No./Name

Seat Type

Installation System

Child Seat Component Code

Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES WHILE TRAVELING AT 60 MPH, CONSUMER HIT A DIP IN THE ROAD, LOST CONTROL OF VEHICLE, AND HIT A WALL. UPON IMPACT, NONE OF THE AIR BAGS WENT OFF. *AK

Both air bags did deploy.
Comment was made by tow-truck driver that left tie rod end failed to cause accident such as this. Vehicle was totaled, towed to Lima by American Family Insurance.
Drew 6/20/03. I had no access to vehicle after accident.

Include, if available: Police/Traffic Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.