



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received
23-JUL-2003
2003 AUG 18 AM 7:50
Repository
Reference No.
10029938

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City WOODBRIDGE State VA Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide any of the contents of your vehicle?
In the absence of an authorized signature to the vehicle manufacturer. YES NO
Signature of Owner [Redacted] Date 7/31/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G1NE52J9X6154622
Make CHEVROLET Model MALIBU Model Year 1999
Date Purchased 1/3/99 Dealer's Name and Telephone Number Mike Pallone Chevrolet 703-451-4511 Engine: Fuel Type:
Original Owner [Redacted] Dealer's City Springfield VA Zip Code 22150 No: Cylinders
Transmission Type Anti-lock Brakes Powertrain Vehicle Component Code 063200 ENGINE AND ENGINE COOLING EXHAUST SYSTEM MANIFOLD
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) Failure Mileage 37000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT INTAKE MANIFOLD GASKET CRACKED, CAUSING COOLANT TO LEAK INTO THE ENGINE *AK-

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974—Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My Chevy Malibu ~~car~~ needed coolant about 7 year ago. Then I added coolant the beginning of June '03 approx 34,000 miles. I Again Needed coolant July '03 app. 38,000 miles. The mechanic conducted a pressure test & discovered intake manifold's leaking & I need new gaskets. When I called several mechanics in the area for price comparison - they "all" said they seen alot of this problem around 40k miles. The Texaco Station Man said he has a malibu in line waiting to be fixed for the same problem. He felt it should be under warranty. However Chevy only give 3 year or 36,000 - my car is 4 years old. I feel this should be recalled since the problem seems to appear, very soon after warranty. This "common problem"

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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(DASH) & DOT



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