



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

23-JUL-2003

Repository

Reference No.
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100 AUG 15

OWNER INFORMATION (Type or Print)

Name

Address

City

PALM DESERT

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date *7/1/03*

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

19UUA562YA

Make

ACURA

Model

3.2CL

Model Year

2000

Date Purchased

May 2000

Dealer's Name and telephone number

Acura of the Desert (760) 321-2700

Engine: 3, 2

No. Cylinders 6

Fuel Type:

89 octane

Original Owner

Dealer's City

Cathedral City

State

Ca.

Zip Code

92234

Transmission Type

Automatic Front wheel

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

140000 AIR BAGS

Multiple Failure: *X all failed*

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

*23-24-2003
June 29 03*

Failure Mileage

42,000

Failure Speed

40 mph

Front end collision. Seat belt gone. No air bags deployed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

1 (passenger)

Number of Deaths

0

Reported to Police

yes

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT WHEN HIT IN THE FRONT CENTER OF THE VEHICLE THE AIR BAG DID NOT DEPLOY. DEALER NOTIFIED. *AK

Representative from Honda came out & took a full report from me. He claimed air-bag deployment (explanation in a supplemental pamphlet given us at time of purchase) He did not read it & would not have made any difference if we had. He claimed air bags do not deploy at certain speeds & it could occur at certain points in car. Over front wheel under bumper of other car. Seat belt caused me considerable pain & my hand cracked & swollen. Incident occurred on Sunday at 6:30 PM. Interchange Est. 60+ Riverside Ave. Palm Desert

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

(cont.) of Explanation of Accident on
Sunday June on way to
Long Beach.

The interchange & subsequent change of lanes happens so suddenly & without previous warning it makes it almost impossible to change lanes without an accident.

It was a very hazardous area; everyone to whom we spoke said it was a "mix mash" of traffic, it was horrendous. We will either never go to Long Beach again or find a way that avoids that traffic. The driver in front was driving an old Oldsmobile. He, too was changing lanes as we were. It was so crowded he could not continue driving at normal speed & suddenly stopped. We were about 10-15 feet behind him & could not stop without hitting him. The insurance agency paid the bill which amounted to over \$1000 to repair. We had to rent a car for at least 3 weeks while ours was being repaired. The repair report is enclosed. No one else was hurt or injured. The other car was able to go on its way. We were not. Our car was towed to the nearest Acura dealer in Riverside. Our insurance agency told us to have it towed to Palm Springs while it was repaired.