


DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 1375	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 2003 SEP 23 AM 12:36 22-SEP-2003		Repository <input type="checkbox"/>	
		Reference No. 10029892			
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
SAINT DAVID	IL				
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date <u>  /  /  </u>					
VEHICLE INFORMATION					
17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B4HS28Z5YF205945		Make DODGE	Model DURANGO	Model Year 2000	
Date Purchased	Dealer's Name and Telephone Number SAM LEMAN Dodge		Engine: No. Cylinders 5.9 V-8	Fuel Type: Unleaded	
Original Owner <input type="checkbox"/>	Dealer's City Peoria	State IL	Zip Code 61606		
Transmission Type Automatic	<input checked="" type="checkbox"/> Anti-lock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 017500 STEERING; LINKAGES; TIE ROD ASSEMBLY		
Multiple Failure:					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s) 06-JUL-2003	Failure Mileage 74000	Failure Speed accelerating from stop - 5 mph app.			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM4SABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident's failure(s), crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
<p>CONSUMER RAN OVER A POT HOLE WHILE TRAVELING APPROXIMATELY 10MPH. THE RIGHT FRONT TIE ROD "BUSTED" CAUSING THE ENTIRE STEERING SYSTEM TO FAIL. CONSUMER LOST CONTROL OF VEHICLE AND NARROWLY AVOIDED A COLLISION.</p> <p>When pulling out from stop sign turning right, hit pot hole w/right front tire, leaving no margin road of on coming traffic. Vehicle wouldn't budge upon getting out to inspect, tie rod had fell off and punctured right front tire causing tire to go flat. Vehicle had to be towed. Entire steering assembly had to be replaced. I reported this to chrysler - report # 11451759 to Ron and was told that had I took my vehicle at any time for a front end problem they would possibly compensate for this expense. caused us to miss our vacation and be without our vehicle for 2 weeks.</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**