



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 120

Date Received

2008 SEP 15 PM 2:15

21-JUL-2003

Repository ☐

Reference No.
10029772

OWNER INFORMATION (Type or Print)

Name

Address

City NEWARK

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner Date 1/1

VEHICLE INFORMATION

Make
FORD

Model
EXPLORER

Model Year
2002

Date Purchased

MAY 2002

Dealer's Name and Telephone Number

CLARK MOTORS

Engine:

No. Cylinders

6

Fuel Type:

GAS

Original Owner

☐

Dealer's City

HEATH

State

OHIO

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

132000 VISIBILITY-GLASS, SIDE/REAR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

21-JUL-2003

Failure Mileage

Failure Speed

NONE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: D0THAL9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Deaths

NONE

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. (e.g., parts repaired or replaced (and if old part is available)).

CONSUMER STATED AFTER HER HUSBAND HAD DRIVEN FORD EXPLORER FOR ABOUT A HALF HOUR, PARKED, WENT IN THE HOUSE AND ATE, THEN DECIDED TO GO BACK OUT AND UNLOAD THE STUFF HE HAD IN THE TRUCK. WINDOW IN THE BACK EXPLODED. WINDOW EXPLODED WHILE HE WAS CLOSING IT. ALSO, FRAME WAS ALSO BLOWN OUT. SHE STATED THAT HER HUSBAND FORTUNATELY WAS NOT HURT ALTHOUGH HE DID GET GLASS INTO HIS FACE AND HAIR. "AK I HAD MY GRANDSON WITH ME PREVIOUSLY GLASS WAS BLOWN ALTHOUGH THE VEHICLE"

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**