



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

2003 AUG 22 AM 9:
21-JUL-2003

Repository

Reference No.
10029731

OWNER INFORMATION (Type or Print)

Name

Address

City SHREVEPORT

State LA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/16/03

VEHICLE INFORMATION

| | | | | | |
|---|--|------------------|-------------|--|------------|
| Make DODGE | | Model CARAVAN | | Model Year 1997 | |
| Date Purchased | Dealer's Name and Telephone Number UNITED AUTO DODGE 3187971233 | | | Engine: No. Cylinders | Fuel Type: |
| Original Owner <input checked="" type="checkbox"/> | Dealer's City SHREVEPORT | | State LA | Zip Code 71105 | |
| Transmission Type | <input type="checkbox"/> Antilock Brakes | Powertrain | | Vehicle Component Code 073100 FUEL SYSTEM, GASOLINE; FUEL INJECTION SYSTEM; FUEL RA | |
| | <input checked="" type="checkbox"/> Cruise Control | | | Multiple Failure: 1 | |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | | |
|------------------|-----------------|---------------|--|
| Incident Date(s) | Failure Mileage | Failure Speed | |
|------------------|-----------------|---------------|--|

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| | | | | |
|---------------------------------|--|-------------------|---------------------------------|--|
| The Make | Tire Model (Name or Number) | | Tire Size (Example: P215/65R15) | |
| DOT No. (Example: DOTM4SABC036) | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: | | |
| Tire Component Code | | | Tire Failure Type | |

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| | | |
|----------------------------|----------------------|-----------------|
| Make: | Date Manufactured: | Model No./Name: |
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

| | | | | |
|--|---|---------------------------|------------------|-------------------------|
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Deaths | Reported to Police N |
|--|---|---------------------------|------------------|-------------------------|

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if not part is available)).

THE CONSUMER RECEIVED RECALL NOTICE# 00V268000 SUBJECT: FUEL LEAKAGE ABOUT A MONTH AGO. THE VEHICLE WAS TAKEN TO THE DEALER WHO KEPT THE VEHICLE OVER NIGHT. CONSUMER CALLED TO FIND OUT WHEN THE VEHICLE WOULD BE READY. DEALER STATED THE PARTS WERE ON ORDER. CONSUMER PICKED THE VEHICLE UP, AND THE DEALER STATED THEY WOULD NOTIFY BY MAIL WHEN THE PART WERE AVAILABLE. *AK

Vehicle has not been called into dealership as of today - aug. 6 - 2003

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.