



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

2003 AUG - 9 AM 12: 01
18-JUL-2003

Repository

Reference No.
10029661

OWNER INFORMATION (Type or Print)

Name

Address

City HENDERSON

State NY

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer.
Signature of Owner _____ Date 7/29/03

VEHICLE INFORMATION

Make
HYUNDAI

Model
SONATA

Model Year
2003

Date Purchased
5/23/03

Dealer's Name and Telephone Number
HENDERSON HYUNDAI SUPERSTORE, INC. 702-565-1500

Engine:
No. Cylinders
6

Fuel Type:
Gas

Original Owner

Dealer's City
HENDERSON

State
N.J.

Zip Code
09015

Transmission Type
Automatic

Antilock Brakes
 Cruise Control

Powertrain
2.7 V6

Vehicle Component Code
116000 ELECTRICAL SYSTEM:IGNITION

Multiple Failure: 5 times

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
18-JUL-2003

Failure Mileage
1200

Failure Speed
70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

The Size (Example P215/65R15)

DOT No. (Example: DOTN149ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE TRAVELING ON THE HIGHWAY AND WITHOUT PRIOR WARNING, ESPECIALLY WHEN GOING UP HILLS VEHICLE LOSES POWER. *AK

lost power five times on two different occasions while going up hill. There was no emergency lane to pull out to. This was on a freeway posted for 70 mph. I was told by Henderson Hyundai there was no repair for these problems. They also said to make sure I had a half a tank of gas before going up a hill.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I called the Western Region
for consumer service - 800-633-5151
and talked to Rick ex 45033.
He had me stay on line while he
called Henderson Superstore. After
talking to there service department
he asked if I had a half a tank of
gas before going up the hill. I told
him I just filled up and wanted to
know what that would have to do with
getting up a hill. He said there is
no fix for the problem but he would
inform the factory and if they
came up with a fix they would call.
That has been over two weeks and
no call back.

My brother has a Hyundai 300
and his did the same thing while
going up the same road. When he
took his car in he was told the same
thing. Behind him in the service line
was a man with a new Hyundai that
stalled going down a hill. (over)

This is a real safety problem because you are going with the flow of traffic and all of a sudden you have no power, while the cars behind you are still maintaining there same speed.

I can't believe that the best they can do is say there is no fix and let the car back on the street.