



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received
2003 NOV 24 PM 1:33
17-JUL-2003

Repository ☐
Reference No.
10029543

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MIAMI State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO (N/A)
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 11/16/03

VEHICLE INFORMATION

1999 Chevy Vehicle Information
Make CHEVROLET Model EXPRESS Model Year 2000
Date Purchased 8/28/00 Dealer's Name and Telephone Number 305-754-7511
Original Owner ☒ Dealer's City MIAMI Shores State FL Zip Code 33138
Engine: No. Cylinders 8 Fuel Type: GAS
Transmission Type Automatic ☐ Antilock Brakes ☐ Cruise Control
Powertrain 350 Vehicle Component Code 191000 TIRES/TREAD/BELT
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 17-JUL-2003 Failure Mileage 34725 Failure Speed 55 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make FIRESTONE Tire Model (Name or Number) STEELTEX R45 Tire Size (Example P215/65R15) LT 245/75R16
DOT No. (Example: DOTM19ABC036) ☒ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code 191000 TIRES/TREAD/BELT Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

THE REAR PASSENGER SIDE TIRE TREAD SEPARATED. CONSUMER CHANGED THE TIRE, AND THE SPARE TIRE STARTED TO VIOLENTLY VIBRATE WHILE DRIVING. THE TIRE HAD A FOOTBALL SIZE BUBBLE IN IT. *AK

Notes: 4 of the ORIGINAL Firestone tires that
came on my new chev. VAN failed
See inclosed reports

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FIRESTONE
STEELTEX RADIAL R45/R45H

Original Equipment All-Season
Highway Traction



problem with chev-van
Tires

Note: 9/4/02

Chev VAW Left REAR tire

tread separation: ON Steeltex Radial

R/4S tire LT245/75R16 Firestone

CANADA #23561 or 8m053261.

~~Call~~ Called Chev. company on 9/4/02

@ 1440 Wednesday, talked to Linda

Custom Assistance, received custom file

1-80209024

coming back from AK's tire started
to have tread separation on left rear tire.
had to slow truck down because of
tire vibration.



^{10/10/02}
Note: Second problem with
time separation

Right side time started
separating on 10/4/02 going down
to the keys.

Called Chevrolet Customer Assistance
on 10/11/02 After come back from keys.
(Kelly) 1-800-~~232~~-1020 Received same
custom file # [REDACTED]

7/17/03. Note: third problem w/ tire
separations

Right rear side tire and then
the spare tire both went out
going down to the pups.

Called Chevrolet Custom Assistance
on 7/17/03 1:31 pm 1-800-~~222~~-1020

file #



~~DOT~~

DOT V-N11 B1A 379

~~SEVERE~~ [DO8D]

~~DOT~~

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).